



# Service Manual

## SRN110



**SRN110**  
**Service Manual**  
**Safety Information**

**Important Safety Information. Make sure to read through fully to avoid severe injury or death.**

**Caution**



Do not unplug or disconnect power to the ice machine without shutting off the water supply.

**Note:** This ice machine should be on its own dedicated circuit without any other appliances or devices.



**WARNING**

R290 Refrigerant is Flammable.  
Flame can cause burns or property damage  
Keep away from sources of fire



 This ice machine contains **FLAMMABLE** refrigerant and improper use can result in fire or explosion. Do not use cigarettes, vapes, or cellphones near pipes or cables, as it can be a source of ignition or spark.

 This ice machine must not be installed next to equipment with an open ignition source (ie. open flames, an operating gas appliance, or electric heater). Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

 **WARNING:** Do not use electrical appliances inside the food/ice storage compartments unless they are of the type recommended by the manufacturer.

 **WARNING:** In order to reduce flammability hazards the installation of this appliance must only be carried out by a suitably qualified person.

 This appliance must be installed according to the safety standard for refrigeration systems presented in ANSI/ASHRAE 15.

 Do not install next to anything that continuously vibrates, avoiding excessive vibrations or pulsations.

 Install in a well ventilated environment and ensure ventilation and outlets are not obstructed.

 Properly secure electrical wiring and cabling for the machine to minimize wear and vibrations.

 Keep fire extinguisher nearby in case of emergencies.

 **WARNING:** Do not damage the refrigerating circuit

 Use a Scotsman recommended technician certified to repair R290 equipment.

 Install ONLY Scotsman factory service parts. Use of non-OEM parts can be dangerous due to the design changes needed to safely use R290 refrigerant.

 **WARNING:** Cancer and Reproductive Harm. Visit [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov) for details.

 This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

 Children should be supervised to ensure that they do not play with the appliance.

 **Caution:** This equipment should only be used on ice bins without electrical components or bins designed to be used with flammable refrigerants.

**SRN110**  
**Service Manual**  
**Introduction**

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This manual includes information for the installation, operation and maintenance of the SRN110 residential ice machine.

The SRN110 was developed to offer fans of Scotsman's Nugget Ice form the ability to have that ice in their homes. Previously Nugget Ice was only available in commercial establishments, where it developed a strong following because of the chewable nature of the ice. This machine makes authentic Nugget ice, using the same process as the larger commercial machines.

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**Outdoor Use Notice:**

Keep from freezing. Severe damage will occur to the unit if left in or operated in temperatures beyond the limits listed in this manual. That damage is NOT covered by warranty.

Keep dry. Do not locate in low lying areas where puddles will accumulate.

Provide Shade: Heat gain from the sun will reduce the unit's ability to make and store ice, and ultraviolet radiation from the sun can potentially damage the unit's plastic components.

Water Supply: Avoid a long run of hose or tubing exposed to the sun. Plastic water supply tubing should be rated for potable water and include UV protection. Copper tubing is recommended.

Back Flow Prevention: The unit includes back flow prevention, no additional check valve is required.

Drainage: Do Not drain into swimming pool or onto grounds.

# SRN110

## Service Manual

### Product Description

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This ice machine is designed to be used indoors, in a controlled environment or outdoors within certain limits.

The SRN110 is made up of two major systems: the ice making system and the ice storage system. The ice making system is a continuous flow type ice machine, it makes ice when the ice level becomes low and stops when it is full.

The ice storage system is an insulated chest with a drain at the bottom for melting ice. It is not refrigerated, insuring that the bin contains fresh ice.

#### Installation Information

##### Dimensions:

The cabinet is fourteen and seven eighths inches wide by thirty three and three eighths to thirty four and three eighths inches high.

##### Utility and Operational Requirements

- The SRN110 must be connected to a potable water supply.
- The water supply must have a conductivity of at least 10 microSiemens/cm.
- Minimum water pressure: 20 psi
- Maximum water pressure: 80 psi
- Minimum water temperature: 40 degrees F.
- Maximum water temperature: 90 degrees F.

It is designed to operate in wide range of air temperatures:

- Minimum air temperature: 50 degrees F.
- Maximum air temperature: 100 degrees F.

Although the machine will function within the listed ranges, it works best at water temperatures between 50 and 60 and air temperatures between 60 and 80.

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Note: Ice making capacity goes down as the environmental temperatures go up, and will be severely reduced at temperatures over 90°F.

Operating a unit outside of the limits can cause problems that are not covered by the warranty and, if extreme, cause damage to the unit.

#### Water Quality

The water to the machine must be potable, or fit for human consumption. Beyond that, water supplies vary in the degree of mineral content. As this ice machine makes ice, all the water that flows into the machine is changed into ice. That includes any minerals that might be in the water. However, during ice making some minerals will stick to the ice making components. The higher the mineral content, the more mineral build up will occur.

Water filters are a partial help, as they will remove the suspended solids, but water treatment is needed for the dissolved solids, which are part of the water and cannot be filtered out.

#### RO Water

This machine can be supplied with Reverse Osmosis water, but the water conductivity must be no less than 10 microSiemens/cm. A reverse osmosis system should include post treatment or blending to satisfy the R.O. water's potential aggressiveness.

Deionized water is not recommended and could damage the machine.

Because water softeners exchange one mineral for another, softened water may not improve water conditions when used with ice machines

#### Electrical power

The unit must be on its own 115 volt, 60 Hz, 15 amp circuit. It is equipped with a power cord and can be plugged into a nearby outlet. Extension cords are not allowed by most codes. Follow all applicable codes.

Confirm the outlet is properly grounded and is in good condition. Worn outlets should be replaced as they can cause erratic operation of equipment. Do not use an extension cord.

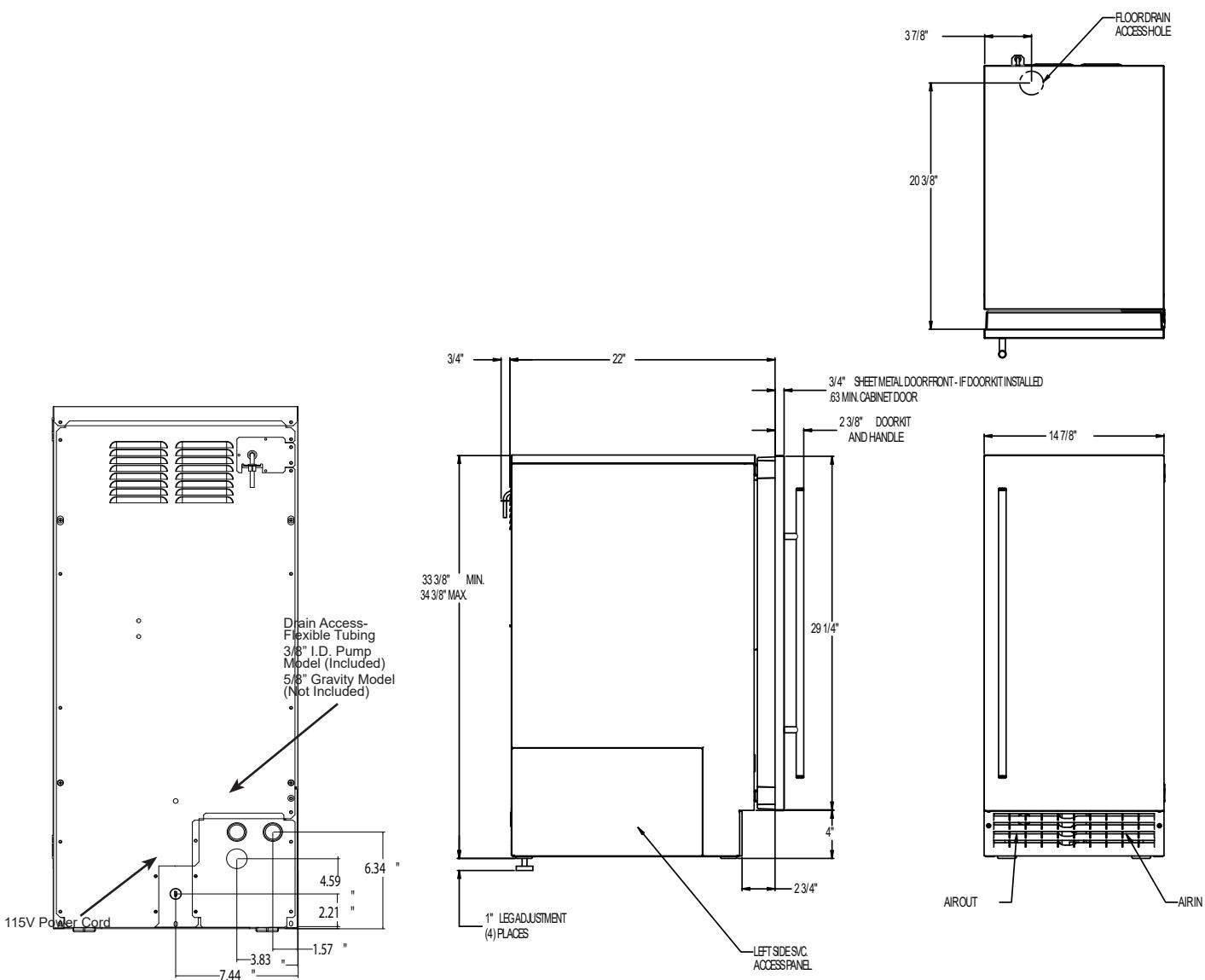
#### Warranty Information

Warranty information is supplied separately from this manual. Refer to it for coverage. In general, the warranty covers defects in materials or workmanship and does not cover corrections of installation errors or maintenance.



Do not unplug or disconnect power to the ice machine with out shutting off the water supply.  
Note: This ice machine should be on its own dedicated circuit with out any other appliances or devices.

**SRN110**  
**Service Manual**  
**Cabinet Dimensions**



Scotsman Ice Systems are designed and manufactured with the highest regard for safety and performance. They meet or exceed the standards of agencies like UL.

Scotsman assumes no liability or responsibility of any kind for products manufactured by Scotsman that have been altered in any way, including the use of any parts and/or other components not specifically approved by Scotsman.

Scotsman reserves the right to make design changes and/or improvements at any time. Specifications and designs are subject to change without notice.

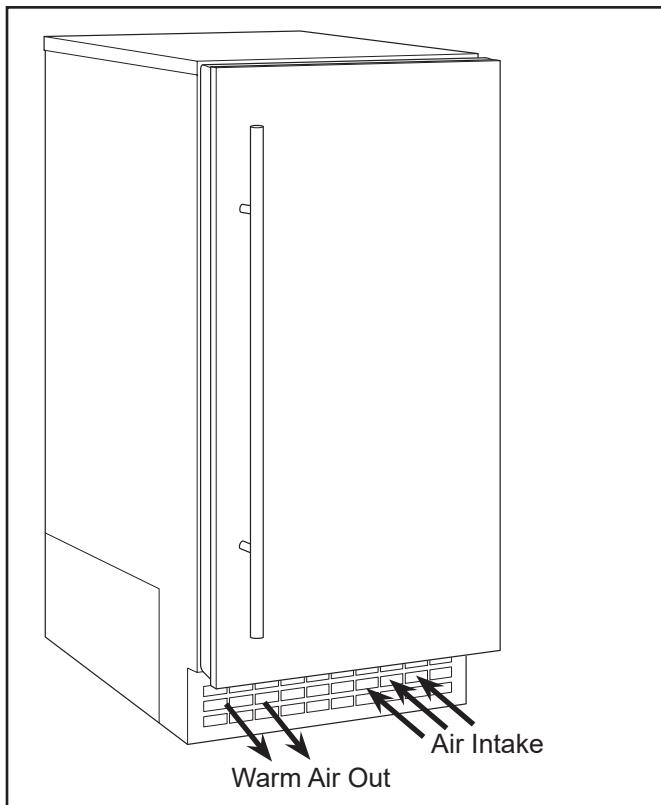
# SRN110

## Service Manual

### Location Recommendations

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The machine can be built into a cabinet. It is an air cooled refrigeration system and so air flows in and out of it through the grill at the bottom front. The grill must not be blocked by any covering door or other obstruction.



There are two models, one is a gravity drain type and it must have a building drain connection below the level of the drain tube at the back of the cabinet; the other is a pump drain model which can force drain water up a maximum of 10 feet, allowing it to be located where a gravity drain isn't available.

**Kickplate Extension:** In some situations the leg levelers will be extended enough to become visible.

A kit to extend the kickplate over the legs is KKPF. **Cabinet Stability:** In some free standing installations it may be prudent to add a bracket that secures the back of the cabinet to a wall. That kit number is KATB.

**Drain Conversion:** A gravity drain model can be converted to a drain pump model by installing a drain pump kit. The drain pump kit consists of a drain pump, wiring harness and associated tubing. The part number is KPMP.

#### Installation Notes

**Built In Situations:** If a finished floor is to be installed in the area after the ice machine has been built in, shims the expected thickness of the floor should be installed under the unit to keep the machine level with the planned floor level.

**Note:** The water connection is at the back and adds a few inches to the cabinet depth.

**Installations on a slab:** Use a pump model and pump the water to the point of drainage. Pump models will pump 1 story (10 feet) high.

#### *Installations over a crawl space or basement:*

Either gravity drain or pump model units may be used, if there is not enough room behind the machine for a drain/waste receptacle, the drain will have to be below the floor.

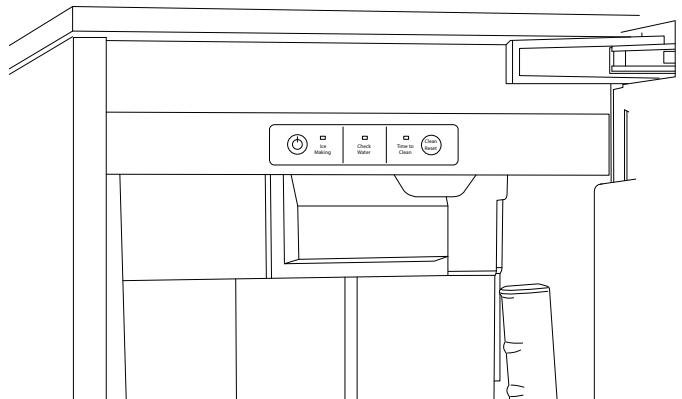
**Note:** When installed in a corner, the door swing may be limited due to handle contact with the wall or cabinet face.

All models require a water supply. Water supplies vary in the degree of mineral content. High mineral content water will require more frequent maintenance. Water filtration may improve the taste of the ice as well as cut down on some of the mineral build up.

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**Service Manual**  
**Familiarization**

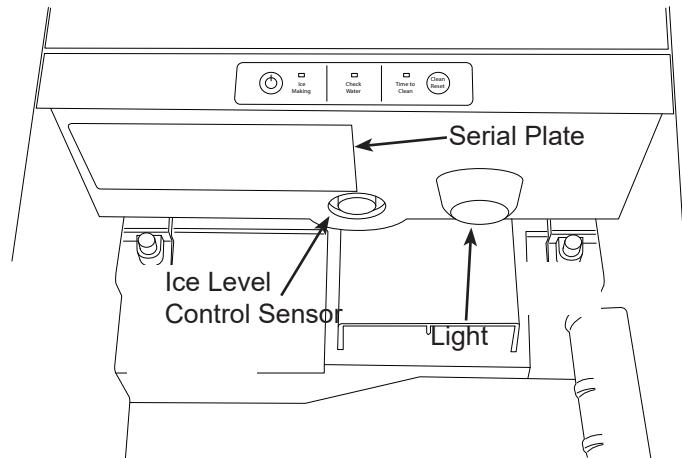
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The control panel is visible when the door is opened. It has three indicator lights and two switches.



Control Panel

The model and serial number plate is located on the bottom of the control panel box. The Bin Light and Ice Level Sensor are also visible from that angle, as is the Ice Chute.



Serial Number Plate

The Scoop Holder is located on the right side of the ice storage bin. The normal ice level is about level with the scoop holder.



Scoop Holder

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**Decorating Features**

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**Door Panel**

The ice machine is supplied without a conventional door covering so it can be decorated to the user's preference. Scotsman offers a stainless steel covering. In addition, a custom built panel can be placed onto the door.

**Door Panels:** Finished door panels are available from Scotsman for attachment to the machine, or a custom panel can be made. The panel kits are:

Kit Number	Panel Finish	Handle Finish
KDFS	Stainless Steel	Stainless Steel

**Door Panel Attachment**

To attach a Scotsman supplied panel:

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Note: If door swing is to be changed, it must be done before panel is attached.

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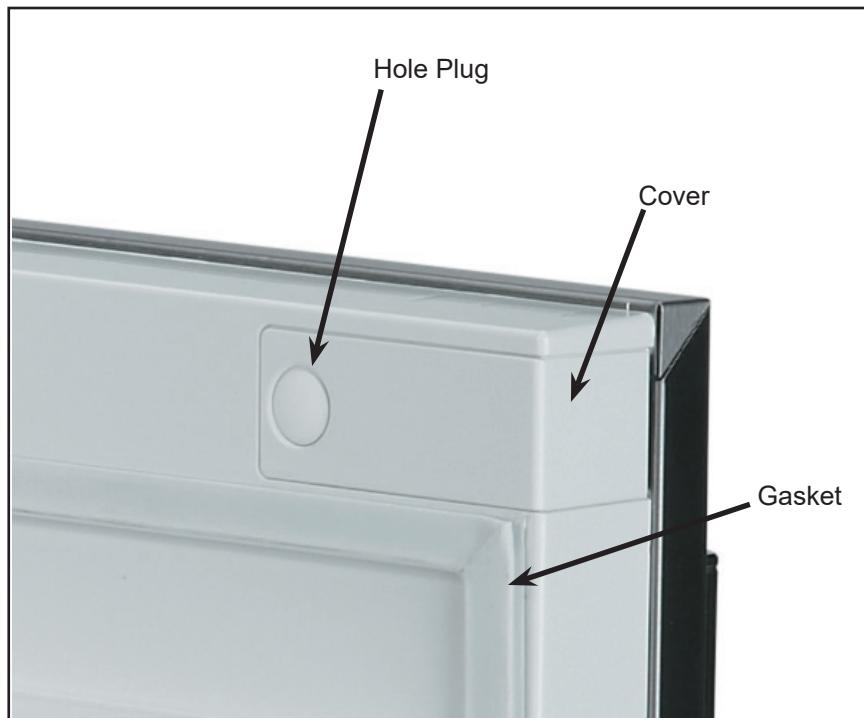
The panel will be held on by 6 sheet metal screws and 2 machine screws.

1. Remove the gasket and retain for later use.
2. If the door panel is stainless steel, remove any plastic covering the stainless steel panel.
3. Place the panel onto the outside of the door, and secure it to the door using two machine screws, located at the left center and right center.
4. Fasten the panel to the door using the 6 sheet metal screws. In the hinge area, use the outermost screw holes.
5. Place the covers over the hinge areas, and secure each cover to the door using a sheet metal screw.
6. Insert hole plug over screw installed in step 5.
7. Return the gasket to its original position.

**Custom Panel**

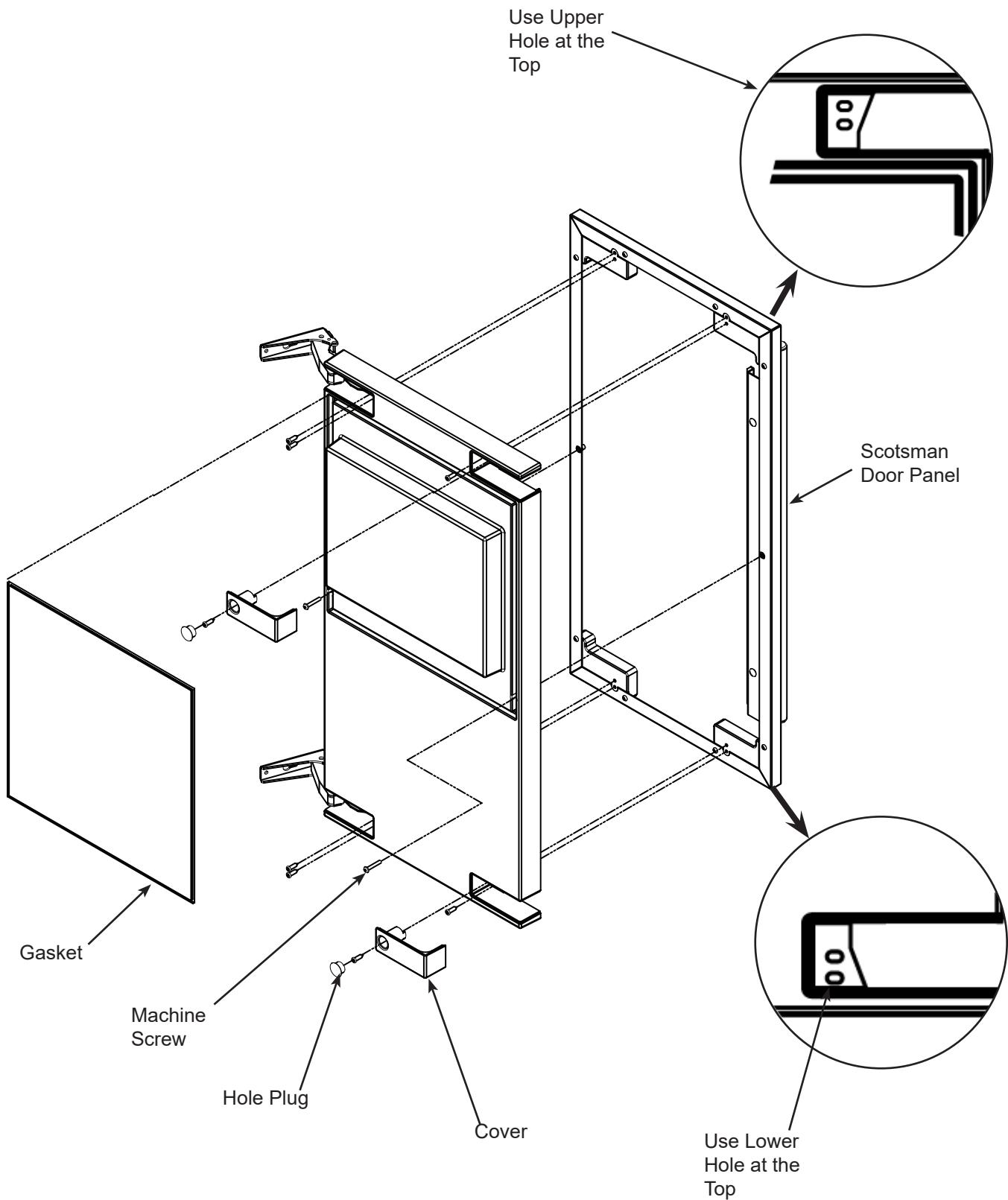
A custom panel of wood or other material not exceeding 15 lb can be attached to the door. Attachment is from the ice side of the door. Holes are provided in the door for this purpose.

See instructions in information packet to create and attach a custom panel



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**Service Manual**  
**Door Panel Attachment**

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## Service Manual

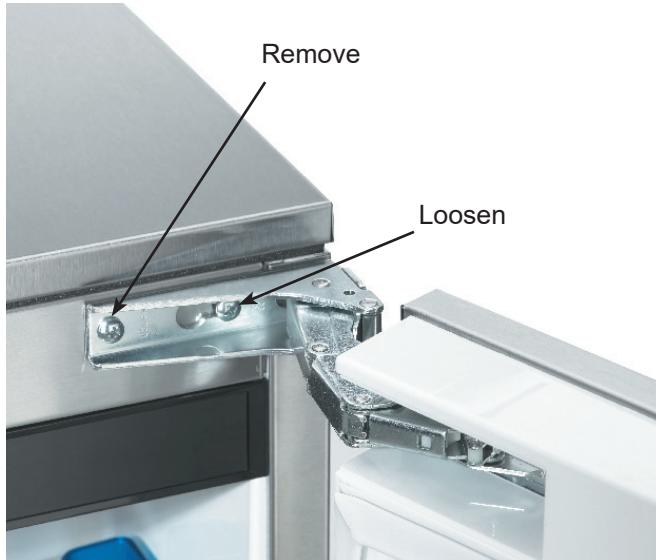
### Door Swing

Note: Prior models had separate hinge brackets and different directions to change swing.

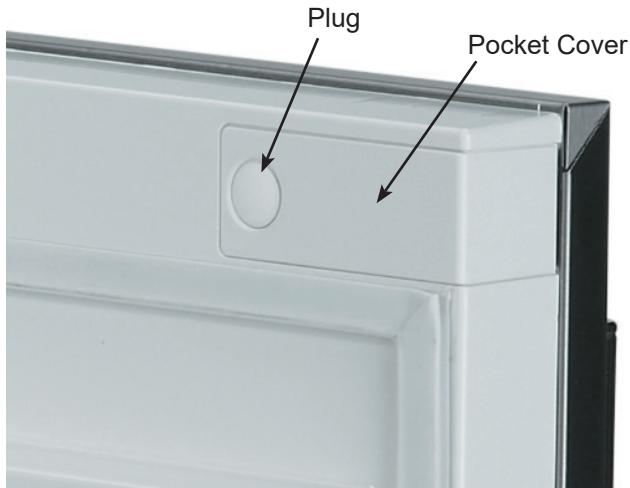
Moving the hinges allows the door to open from either the left or right side. Change swing before attaching door panel.

To change:

1. Remove innermost screw holding each hinge to cabinet, loosen the other.



2. Slide door to the side and remove from cabinet.



3. Remove plug and hinge pocket covers from door.

Note: There are either plugs or screws in the holes where the hinges will mount. They must be moved.

4. Remove hole plugs or screws from unit's new hinge locations, set aside.
5. Move screws loosened in step 1 to opposite location.
6. Install screws or plugs removed in step 4 to the unit's original hinge location to fill the holes.
7. Remove the upper hinge from the door and move it to the door's opposite side, bottom location. Secure using the original screws.

Note: If door panel is attached, it must be removed to access hinge screws and to reverse handle position.

8. Remove the original lower hinge and move it to the door's opposite side, upper location. Secure using the original screws.
9. Install pocket covers and hole plugs onto door.
10. Attach the door to the cabinet using the original screws.

#### Installation Notes

**Built In Situations:** If a finished floor is to be installed in the area after the ice machine has been built in, shims the expected thickness of the floor should be installed under the unit to keep the machine level with the planned floor level.

**Installations on a slab:** Use a pump model and pump the water to the point of drainage. Pump models will pump 1 story (10 feet) high.

**Installations over a crawl space or basement:** Either gravity drain or pump model units may be used, if there is not enough room behind the machine for a drain/waste receptacle, the drain will have to be below the floor.

**Note:** When installed in a corner, the door swing may be limited due to handle contact with the wall or cabinet face.

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### Plumbing: Pump Model

#### Drains

There are two types of ice machine models, one that drains by gravity and one that has an internal drain pump.

#### Drain Pump Model drain installation

1. Locate the coil of 3/8" ID plastic drain tubing secured to the back of the unit.
2. Route the plastic drain tube from the back of the unit to the drain connection point.
3. Check all connections for leaks and water drips and ensure hoses are secure.

The drain connection point can be as high as 10 feet above the ice machine. The drain pump includes a check valve to prevent re-pumping water in the drain hose.

**IMPORTANT NOTE:** Often an air gap is required by local codes between the ice maker drain tube and the drain receptacle.

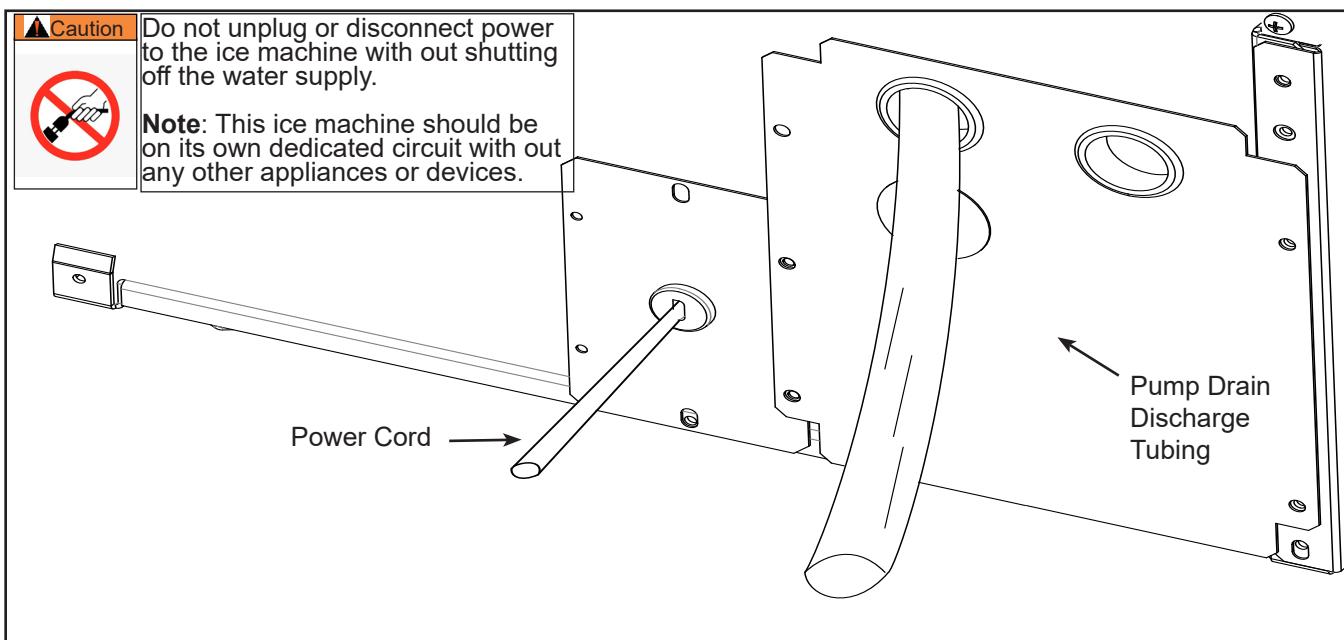
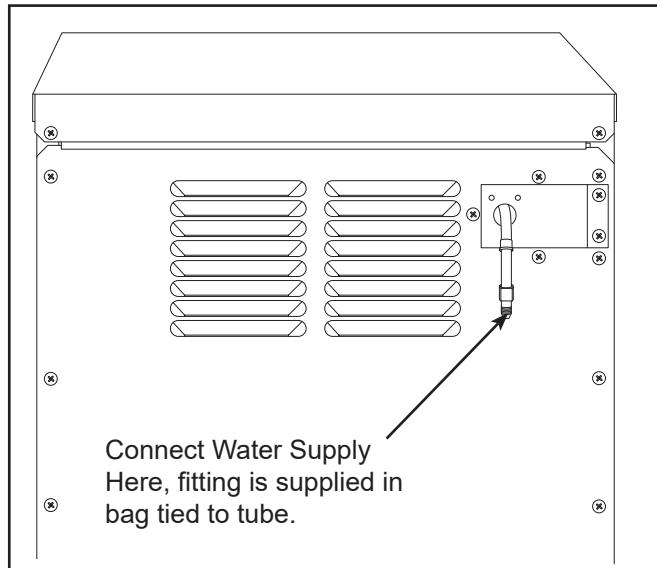
#### Water Supply

The recommended water supply tubing is 1/4 inch OD copper. Stainless steel flex or reinforced PVC tube may also be used. Install an easily accessible shut-off valve between the supply and the unit. This shut-off valve should not be installed behind the unit.

The water connection is at the back of the cabinet.

Connect using a compression fitting, one is supplied tied to the water inlet tube at the back of the cabinet. When built in: Coil enough tubing behind the machine so it can be pushed into the cavity without kinking the tubing.

**Note:** It is recommended to purge the water supply lines prior to connecting to the ice machine. This will flush sediment from the line and prevent water flow restrictions.



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**Plumbing: Gravity Drain Model**

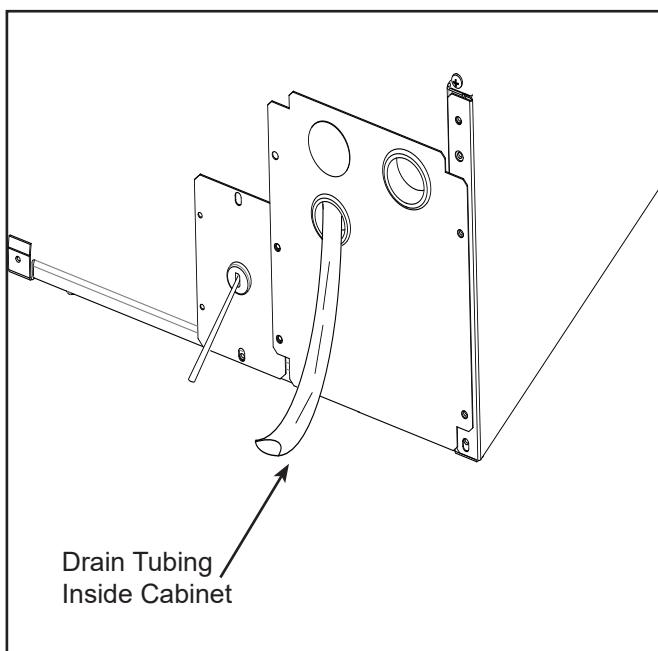
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**Caution:** Restrictions in the drain system to the machine will cause water to back up into the ice storage bin and melt the ice. Gravity drain tubing must be vented, have no kinks and slope to the building drain. Air gaps are typically required by local code.

1. Place the ice machine in front of the installation opening. Adjust leveling legs to the approximate height.
2. Insert drain tube through the routing hole in the back panel.
3. Remove the upper back panel if needed for access to drain connection.

**Note:** If you are connecting a gravity drain model and the drain opening has been located in the floor under the base pan according to the pre install specifications, follow steps 4 through 7a to drain the unit through the base. If not, proceed to step 7b.

4. Remove the clamp and barbed elbow and take off the plastic cover in the base pan below the drain hose.
5. Connect a straight 5/8" barbed connector to the drain hose, securing with the supplied hose clamp.
6. Cut an 8" piece of 5/8" ID X 7/8" OD tygon (clear plastic) tubing. Slide one end of the tube onto the outlet of the barbed connector and

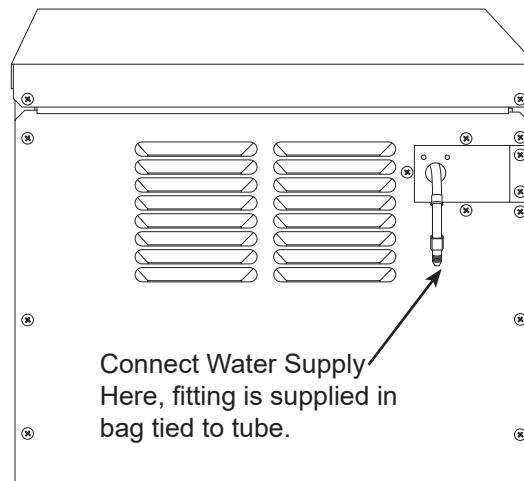


secure with a clamp. Leave the other end of the tube lying on the floor of the base pan until the unit is positioned over the floor drain.

7. Route the drain tube. Either a) Insert the drain tube through the base pan into the floor drain or b) Route the drain tube through the hole in the lower back panel and connect to barbed elbow and secure with a clamp. Check all connections for leaks and water drips and ensure hoses are secure.
8. Reinstall any panels removed to connect the drain.

#### Water Supply

The recommended water supply tubing is 1/4 inch OD copper. Stainless steel flex or reinforced PVC tube may also be used. Install an easily accessible shut-off valve between the supply and the unit. This shut-off valve should not be installed behind the unit.



The water connection is at the back of the cabinet.

Connect using a compression fitting, one is supplied tied to the water inlet tube at the back of the cabinet.

When built in: Coil enough tubing behind the machine so it can be pushed into the cavity without kinking the tubing.

**Note:** It is recommended to purge the water supply lines prior to connecting to the ice machine. This will flush sediment from the line and prevent water flow restrictions.

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### Electrical & Start Up

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The ice machine is supplied with a power cord. Do not remove the grounding pin from the cord's plug.

Do not use extension cords. Follow all codes.

Connect the machine to its own 115 volt, 15 amp circuit.

1. If the electrical outlet for the ice maker is behind the unit, plug in the unit.

2. Position the unit in the installation opening.

3. After water supply has been purged, turn on the water supply. Make sure that the ice maker is plugged in and the power is on. Verify water leaks are not present.

4. Slide unit into installation opening, paying careful attention to water supply and drain connections. Do not kink!

5. Pour a couple of quarts of water into the ice storage bin; on drain pump equipped machines the drain pump should start and water should pump out. Check for leaks.

6. Replace the service access panel.

7. Level the unit as needed.

#### Installation check list:

1. Has the unit been connected to the proper water supply?
2. Has the water supply been checked for leaks?
3. Has the unit been connected to a drain?
4. Has the drain been tested for flow and leaks?
5. Has the unit been connected to the proper electrical supply?
6. Has the unit been leveled?
7. Have all packing materials been removed from the machine?
8. Has the door covering been installed?

#### Initial Start Up

1. Turn on the water supply and check for leaks.

2. Switch on the electrical power.

3. Push and release the On/Off switch to start the machine. The Ice Making light next to the On/Off switch will glow Green. Warm air will flow out of the left front grill.

It will take about 10 minutes for the ice machine to begin dropping nugget ice into the storage bin. It is normal for that ice to melt and ice will continue to melt, but at a slower rate. It will take about 6 - 7 hours to fill up the ice storage bin. The bin holds about 20 lb of ice when full.

#### Ice level control

The ice level control for the SRN110 is an ultrasonic sensor, located above the ice storage area. It is automatic and there is no adjustment to make. When ice melts or is used, and the ice level drops below a preset distance the control turns the ice making system back on. It makes ice until the preset level is reached. Placing your hand in the unit to remove ice does not affect the ice level.



Caution

Do not unplug or disconnect power to the ice machine without shutting off the water supply.

**Note:** This ice machine should be on its own dedicated circuit without any other appliances or devices.

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### Use

No special instructions are needed for use. Just take as much ice as you need, the machine will replace it. A scoop is provided, and it can be stored in the machine using the loop of tubing on the right side as a holder.

The machine can be shut off anytime by just pushing and releasing the On/Off button.

#### What shouldn't be done?

Never keep anything in the ice storage bin that is not ice. Objects like wine or beer bottles are not only unsanitary, but the labels can slip off and plug up the drain.

Never allow the machine to operate without regular cleaning. The machine will last longer if it is kept clean. Regular cleaning should happen at least once per year, and preferably twice. Some water conditions will dictate even more frequent cleaning of the ice making section, and some carpets or pets will dictate more frequent cleaning of the condenser.

Note: The Time to Clean light will switch ON after 6 months of use. It will remain ON until the ice making system is cleaned using the process on page 13.

#### Noise:

The ice machine is designed for quiet operation, but will make some noise during the ice making cycle.

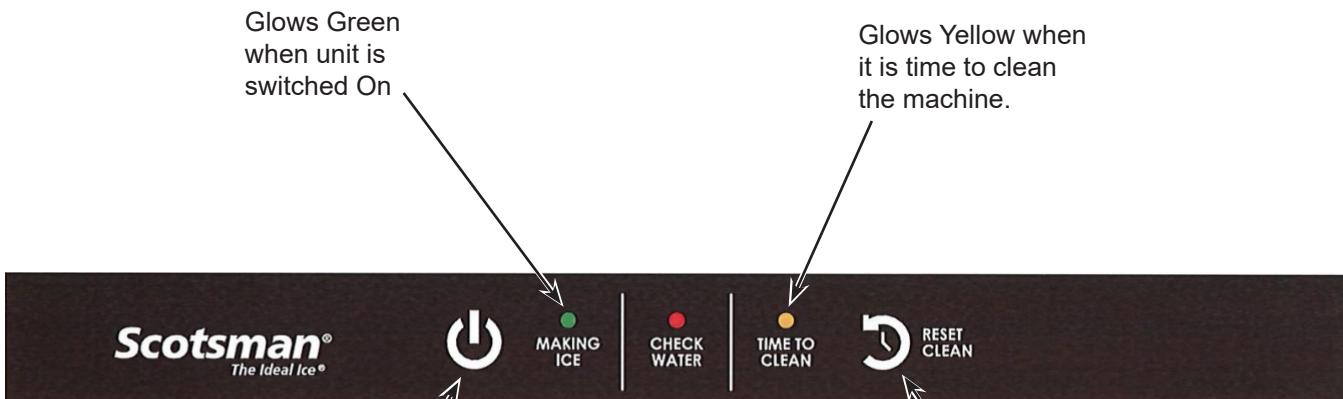
#### Ice Making

During ice making, nugget ice will drop into the bin at an irregular rate; sometimes there will be little ice falling while at other times a group of nuggets will fall. Some water drops may also come out with the ice. Both conditions are normal.



**Caution**  
Do not unplug or disconnect power to the ice machine without shutting off the water supply.

**Note:** This ice machine should be on its own dedicated circuit without any other appliances or devices.



On/Off Control Button

Glows Green when unit is switched On



MAKING ICE

Glows Red when there is no water supplied to the machine

CHECK WATER

TIME TO CLEAN

Glows Yellow when it is time to clean the machine.



Clean Button

The machine will NOT make ice when this light is on. It will restart and the light will go out when the water supply is restored.

# SRN110

## Service Manual

### Maintenance

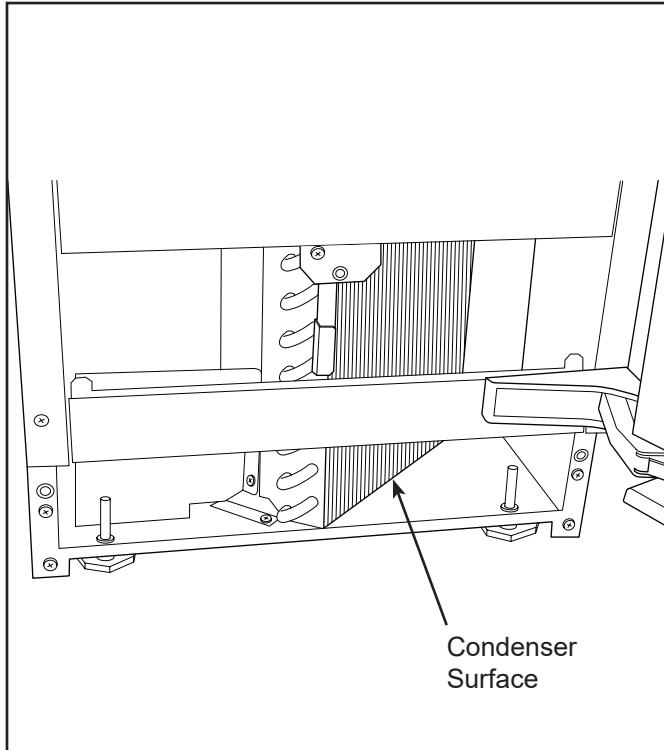
Scotsman strongly recommends regular maintenance of this ice machine. During normal operation mineral scale that is in the water supply will gradually build up on the ice making surfaces. That build up can cause excessive loading of the ice making system, which can cause premature failure. Regular removal of the mineral scale will lengthen the product's life.

Suggested maintenance schedule: every 6 months. Type of maintenance: Scale removal, water seal check, water reservoir check, bin drain check, air cooled condenser cleaning and storage bin sanitation.

#### Condenser cleaning

The condenser is like the radiator on a car, it has fins and tubes that can become clogged with dirt and lint. To clean:

1. Remove the kickplate and front service panel.



2. Locate the condenser surface.
3. Vacuum the surface, removing all dust and lint.

Caution: Do not dent the fins.

4. Return the kickplate and front service panel to their original positions. Fasten them to the cabinet using the original screws.

#### Winterizing

1. Clean the ice making system per the instructions in the Maintenance section.
2. Open the door and push and release the On/Off switch to turn the machine off.
3. Turn off the water supply.
4. Remove the back wall of the ice storage bin.
5. Remove drain plug and drain the water reservoir, return plug to its original position.
6. Drain pump models should have about 1/2 gallon of RV antifreeze (propylene glycol) poured into the ice storage bin drain.

**Note:** Automotive antifreeze must NOT be used.

7. Switch off and unplug the machine.

#### Bin and Drain System

Over time biofilm can grow inside the drain system which can affect the ability for the drain system to evacuate drain water. On the pump models, this can also cause pump failure. Including the pump getting stuck on and running dry. Biofilm and pump cycling issues will eventually lead to low production and standing water in the bin. To ensure that this does not become an issue, frequent bin sanitizing may be required.

The ice storage bin should be sanitized occasionally. It is usually convenient to sanitize the bin after the ice making system has been cleaned, and the storage bin is empty. A sanitizing solution can be made by mixing 1 gallon (4 liters) of clean, warm potable water (105-115°F) with 1.6 Oz of locally approved sanitizer. Use a clean cloth and wipe the interior of the ice storage bin with the sanitizing solution, pour some of the solution down the drain. Allow to air dry.

# SRN110

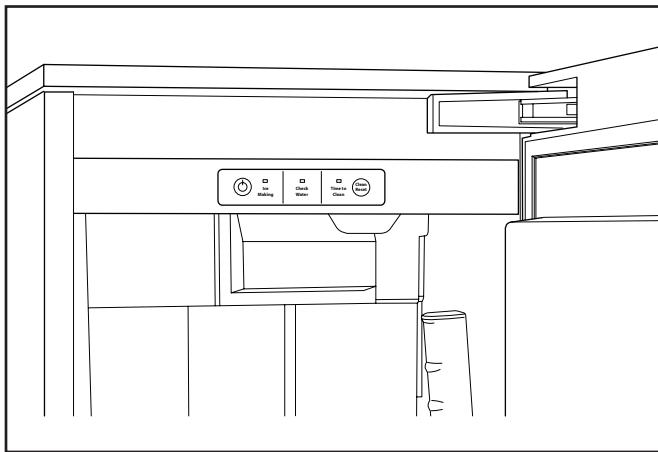
## Service Manual

### Descaling & Sanitizing

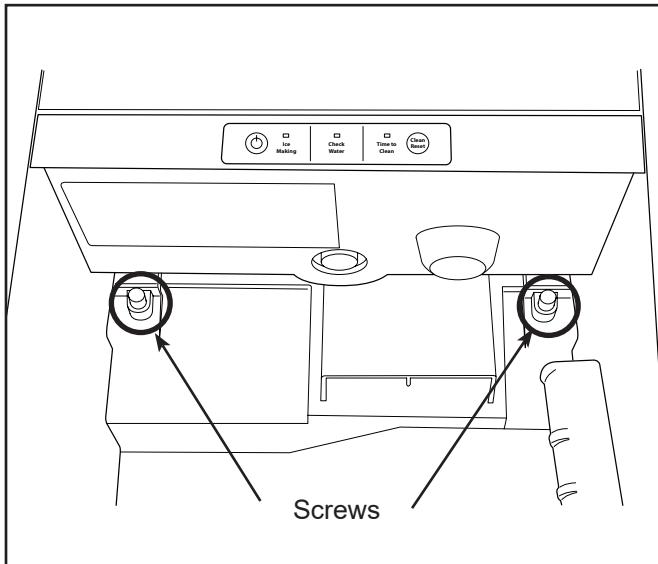
Cleaning this machine involves adding a solution of scale remover and water to the ice machine and continuing to add it as it makes ice. The scale remover must be diluted to the correct ratio. A squirt bottle will make adding the scale remover much easier when the unit is built in. If not built in, remove the top panel for reservoir access.

Recommended tools: Rubber gloves, squirt bottle & scale remover. Pre-Mixed 16 oz squirt bottle of scale remover is part number 19-0664-01.

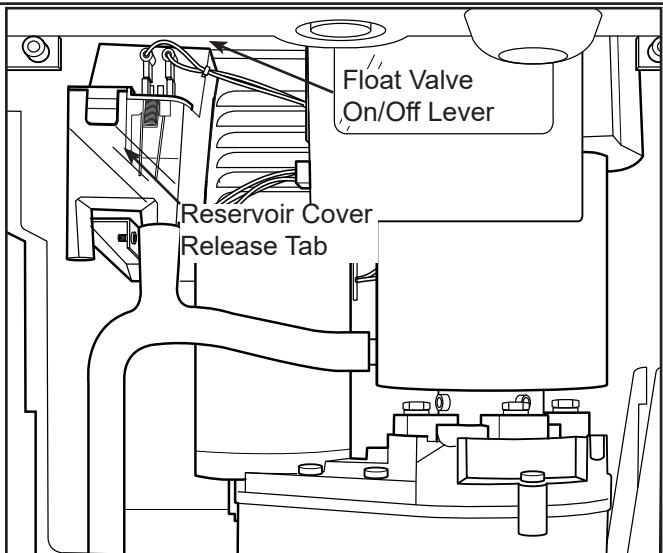
1. Scoop out and discard all of the ice.
2. Press and release the On/Off button.



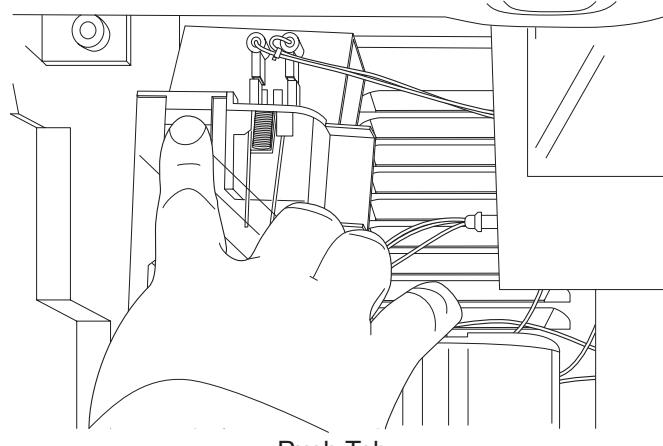
3. Open door and locate screws at upper back wall of bin. Remove the two screws.



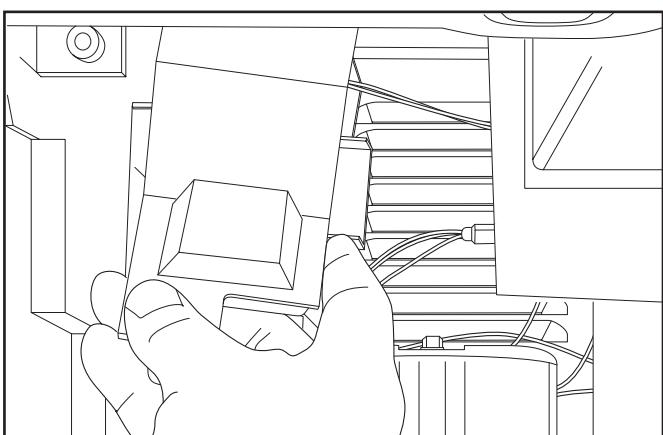
4. Remove the back panel of the bin by lowering it down past the scoop holder, feel free to rotate the scoop holder loop down to make more room.



5. Locate water valve on/off switch. Turn the water Off by turning the knob to the right "counter clockwise" 90 degrees. The valve must be turned off before the cover can be removed.



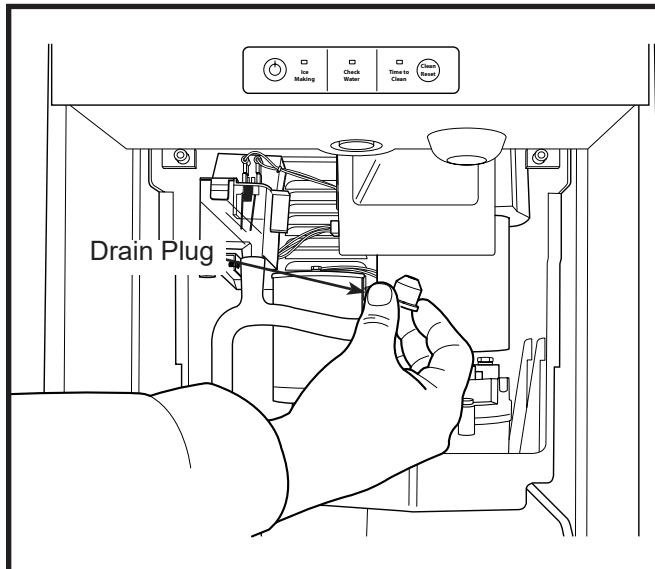
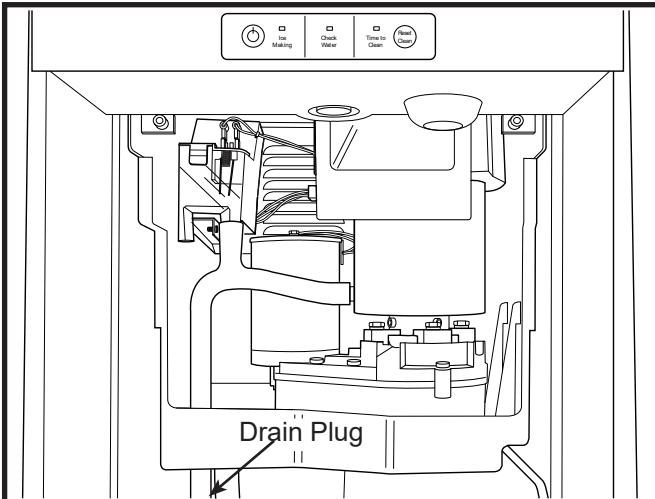
6. Push tab on front edge of reservoir cover and remove the cover. Note: Adjacent wires are low voltage and are not hazardous.



# SRN110

## Service Manual

7. Locate drain plug and pull the drain plug out to drain the reservoir and evaporator. When draining is complete, return the plug to its original position.



8. Obtain pre-mixed Scotsman Clear 1 Scale remover solution (with squirt bottle) or mix a solution of Clear 1 with water: 2.5 ounces of Clear 1 with 1 quart (32 oz) of warm water.

### WARNING



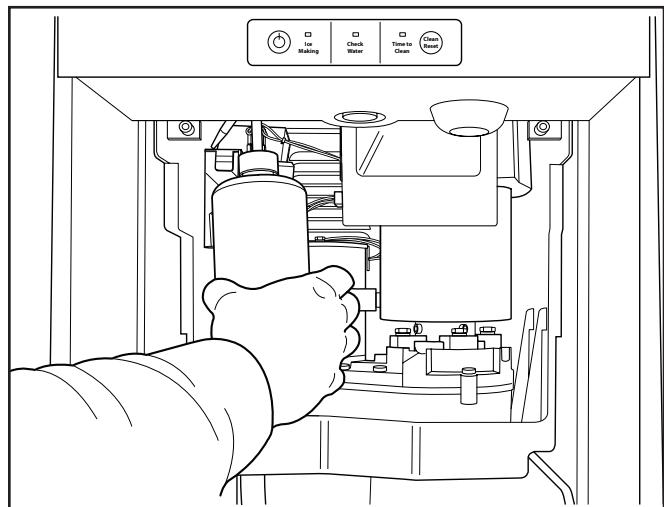
Ice machine scale remover contains acids. Acids can cause burns.

If concentrated cleaner comes in contact with skin, flush with water. If swallowed, do NOT induce vomiting. Give large amounts of water or milk. Call Physician immediately. Keep out of the reach of children.

Note: Take care not to spill any scale remover on any nearby surface. Immediately wipe any spill with baking soda and water.

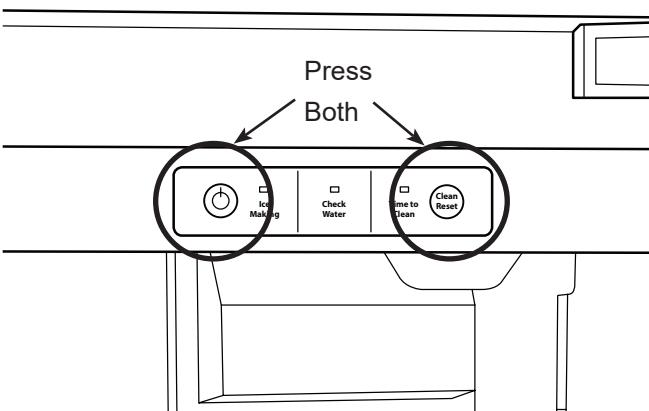
9. Fill the 16 oz squirt bottle with the diluted scale remover.

10. Fill the reservoir with the scale remover solution using squirt bottle or other container. That will be about 8 ounces or half a squirt bottle.



Fill Reservoir Using Squirt Bottle

11. Press and HOLD the both the Clean-Reset and On/Off buttons for 5 seconds. The Time to Clean light will blink on and off.



## SRN110

### Service Manual

12. This is a greaseless bearing. Black oxidation may be present which is normal; check for any and wipe way. Inspect the bearing seal for wear and rust. Call for service if any is found.
13. The auger motor alone will be operating for 10 minutes, after that the compressor will start and in about 5-8 minutes the machine will start to make ice. The Time to Clean light will now glow steady until the clean cycle is complete.

Caution: Keep fingers away from moving parts.

After ice making starts, continuously add scale remover solution to the reservoir to keep it about half full.

When all 16 oz of the solution is used, turn the water back On by turning the water valve knob to the left "clockwise" 90 degrees.

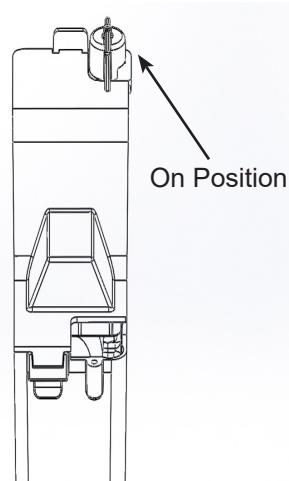
After 40 minutes the ice machine and all the control panel lights will shut off.

14. Pull the drain plug again to drain the system, then re-place it.

15. Return the reservoir cover to its original position. The water valve must be turned Off before the cover can be returned.

16. Return the upper back wall of the bin to its original position and secure it with the original screws. Push in to snap it into place.

17. Pour a gallon of hot (95°F. 115°F.) water into the bin to flush out the drain and melt all ice that was made during the cleaning process. Be sure all ice is melted.



\*For Pump Only models.

18. Clean the bin liner of mineral scale by using any left over scale remover solution to scrub the scale off of the liner. If none is left over, mix a solution of 2.5 ounces of Clear 1 Scale

Remover and 1 quart of water.

\*17a. After ice melts, pour 1 qt. of water down the bin drain until the pump turns on. Once pump turns on IMMEDIATELY stop.

\*17b. Once pump shuts off, add a mixture of 10 oz of water and 4 oz of Scotsman's Clear 1 scale remover to bin drain. If the pump cycles during this process, then repeat step 17a; making sure to stop pouring as soon as the pump turns on. Then repeat step 17b. Let machine sit in off state for 1/2 an hour.

19. Rinse the liner with hot water.

#### Sanitize the bin interior.

\*For Pump Only models.

20. Create a solution of sanitizer by mixing 1 gallon (4 liters) of clean, warm potable water (105-115°F) with 1.6 oz of locally approved sanitizer and sanitize the bin interior and flush the drain.

\*19a. Pour 1 qt. of water down the bin drain until the pump turns on. Once pump turns on IMMEDIATELY stop.

\*19b. Once the pump shuts off, mix 13 oz of clean, warm potable water (105-115°F) with 1 oz of locally approved sanitizer to sanitize the bin interior. If the pump cycles during this process, then repeat step 19a; making sure to stop pouring as soon as the pump turns on. Then repeat step 19b. Let machine sit in off state for 10 minutes.

20. Rinse the liner with hot water.

21. Push and release the On/Off button to restart ice making.

The ice scoop should be washed regularly, wash it just like any other food container.

#### Other Maintenance

Note: It is normal for some lime scale to form on the gear reducer cover. Wipe up any loose scale.

# SRN110

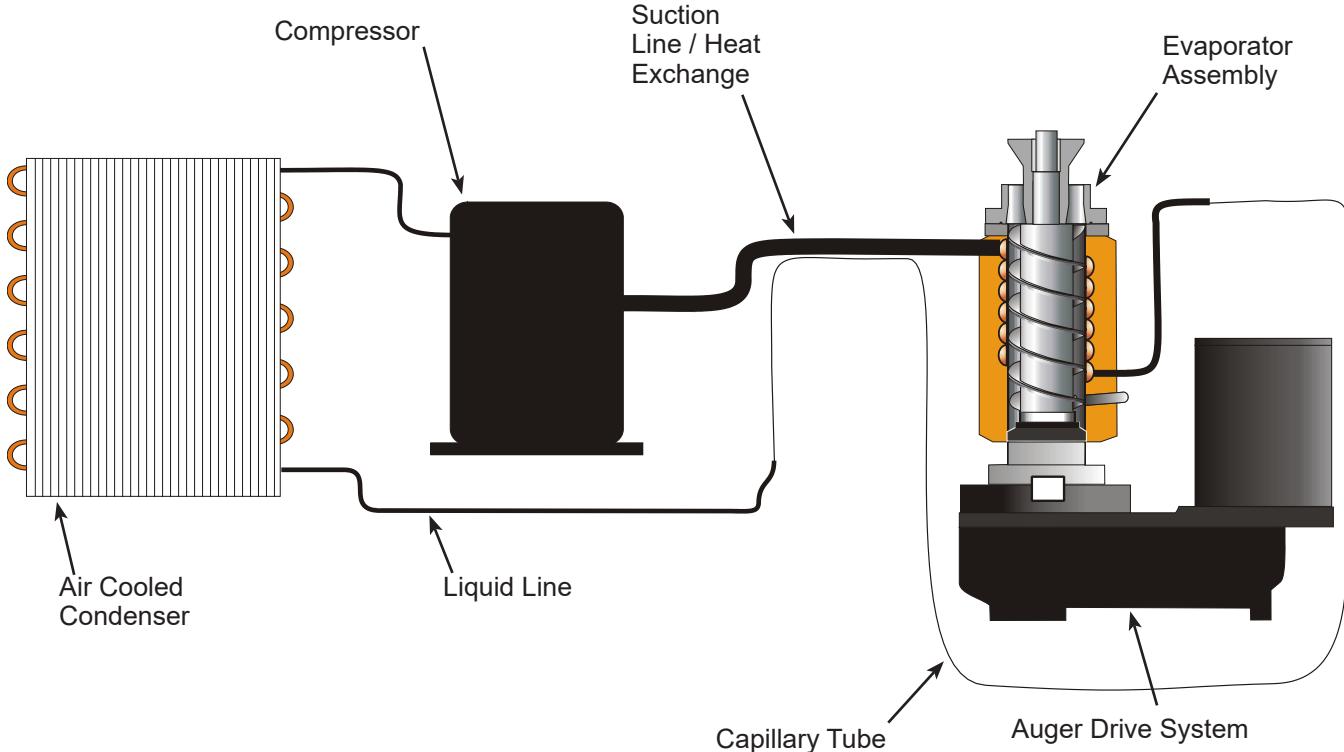
## Service Manual

### Components

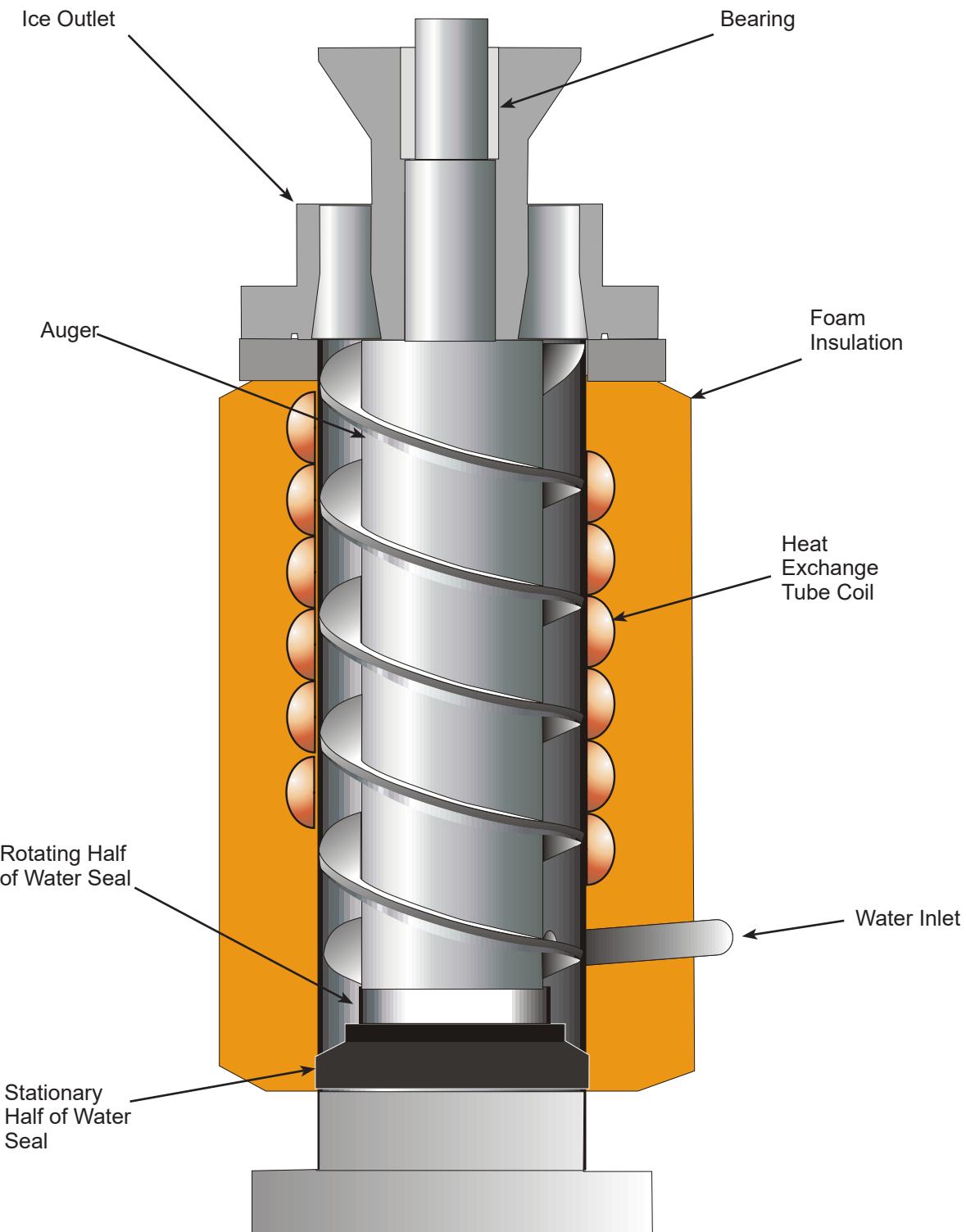
- Refrigeration system, including air cooled condenser, compressor, capillary tube and evaporator.
- Control system, including ice level sensor, water sensor, auger motor sensor, controller, control pad and transformer.
- Auger drive system, including auger motor, gear reducer and auger.
- Auger support system, including top bearing and water seal.
- Water system, including the float and reservoir.
- Storage system, including ice storage bin, drain and door.

The SRN110 is a continuous flow ice machine. When the control system senses that the storage bin's ice level is low, it turns on the compressor, fan motor and auger drive motor.

During ice making the refrigeration system takes heat from the evaporator. The evaporator is a vertical refrigerated stainless steel tube containing water and a slowly rotating auger. When the water gets to the freezing point, ice begins to form. That ice is very soft and is pushed up the evaporator tube by the auger. As ice is made more warm water enters at the bottom. The soft, mushy ice is forced up to the top of the evaporator's tube where it is forced through nine tapered holes. As the ice is pushed through the holes excess water is squeezed out. The ice comes out of the holes shaped as a rod of ice. The rods of ice are broken off by being pushed against the tapered flange above the holes, forming the irregular lengths of nugget ice. The ice sweep, rotating with the auger, moves the ice to the ice chute where it falls by gravity into the storage bin.



Refrigeration System Schematic



*Cut Away View*

# SRN110

## Service Manual

### Control System

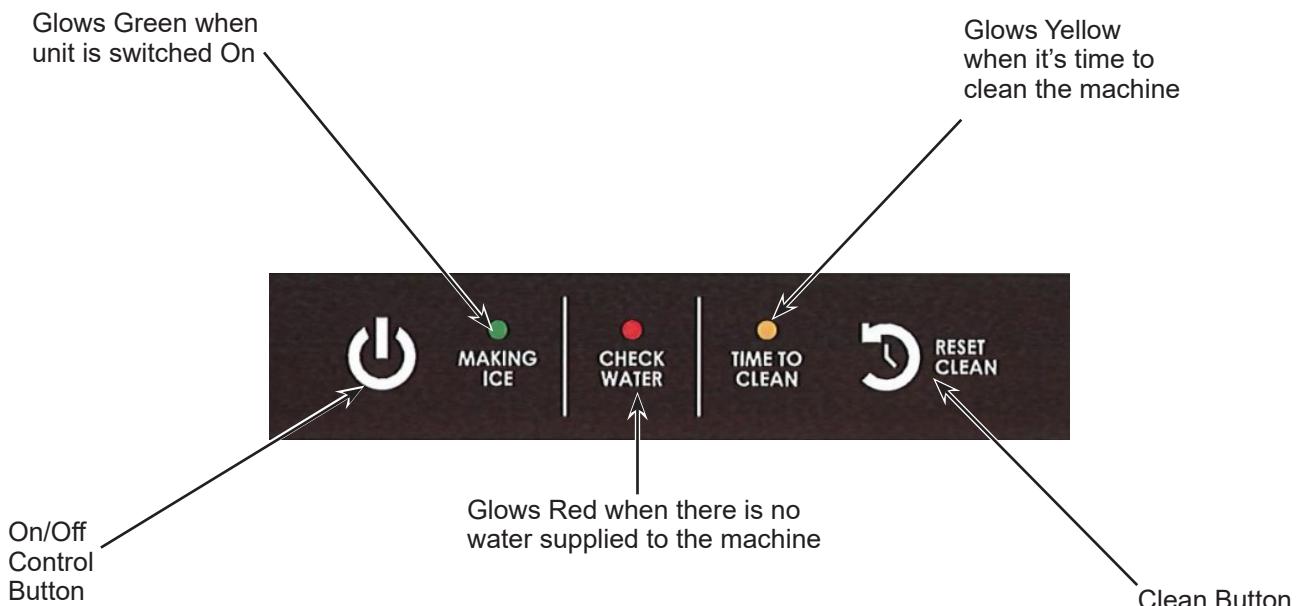
The control system operates the machine. The controller operates on 12 volts AC, supplied by the transformer. It uses an ultrasonic ice sensor to measure ice level. The ultrasonic system transmits sound waves into the ice storage bin and measures the return time, when the return time is longer than the preset time for bin full, the controller switches the ice machine to an ice making mode. During ice making the compressor, fan motor and auger motor are operating.

The control system has two safeties: It will not operate the machine without water and it will not operate the machine if the auger motor is drawing too much current or if it isn't drawing any current.

The water sensor is checking the conductivity of the water in the water reservoir. If there is no water in the reservoir the conductivity will be zero and the controller will either not start ice making or will stop making ice.

The current or amps of the auger motor are continually monitored by the controller during ice making. If the current is too high, indicating an overload, the controller will stop ice making. If the current is zero, indicating an auger motor failure, the controller will also stop ice making.

The control pad has two switches and three lights. The left switch button is On/Off. The right switch button is Clean/Reset. The left Ice Making light is a status light, it is ON when the machine has been switched to an ice making mode. The center light is a Water light, it will be ON when the controller has sensed that there is no water available. It will go out when the water supply has been restored. The right light is a Time to Clean indicator light. It is switched ON by the controller after six months of power connect time. It will go out after the machine has been cleaned following the process in the Maintenance section.



The machine will NOT make ice when this light is on. It will restart and the light will go out when the water supply is restored.

#### Control Panel

# SRN110

## Service Manual

### Water System

The auger is driven at about 11 RPM by the gear reducer. The gear reducer is a sealed component and does not require lubrication, as it contains a charge of grease. The auger motor drives a set of gears that all together reduce the motor speed to the 11 RPM output speed and correspondingly increasing the torque. The output shaft of the gear reducer is hollow to accept the square end of the auger.

The auger is one of the key components in this product. It is a precision machined part cut from solid stainless steel bar stock. It fits the inside of the evaporator tube very closely and is aligned by the gear reducer at the bottom and a self lubricating bearing at the top.

As ice is made and forced up the evaporator, the auger is being pushed down. That thrust is supported by the bearings in the gear reducer. Those bearings also provide alignment for the bottom of the auger, keeping it centered in the evaporator tube. The top bearing provides auger alignment at the top.

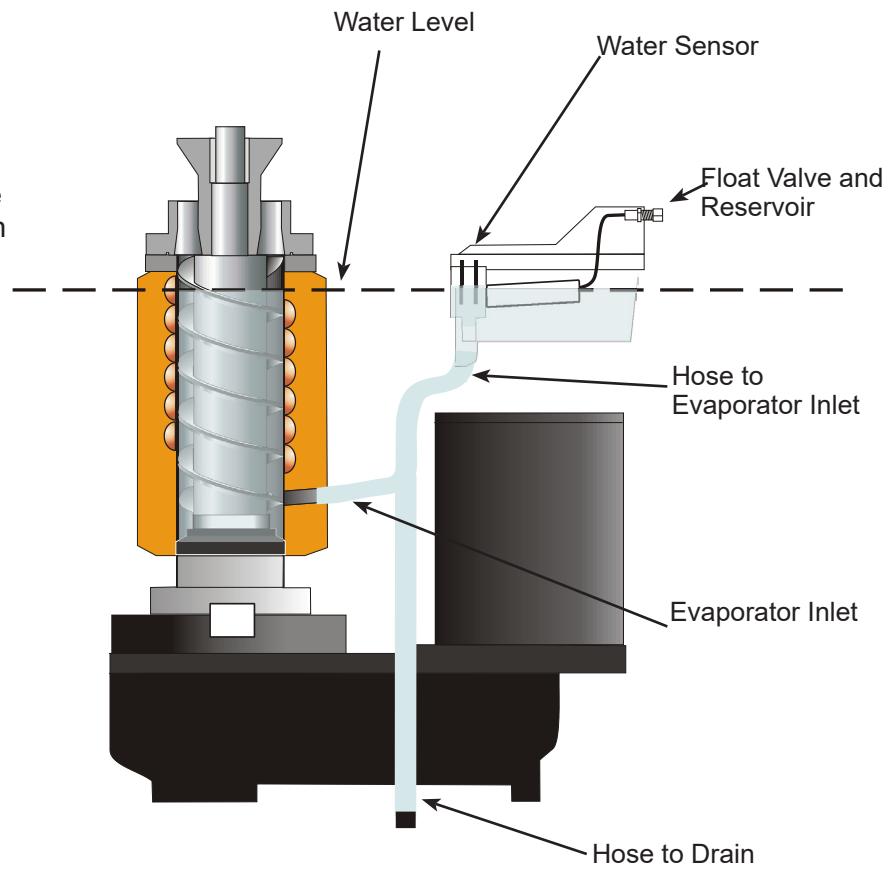
Water is kept from leaking out the bottom of the evaporator by the water seal. The water seal is the type of seal called a face seal, with the outside diameter of a stationary half pressed against the inside of the evaporator tube and a rotating half attached to the bottom of the auger. The sealing action takes place where the faces of the two halves rub together.

Water is the raw ingredient of ice and it enters this machine through the compression fitting in the back. That leads to the float valve and reservoir. When the float is not supported by water, the float arm is down and the attached float valve is open. As water enters the reservoir, it also flows into the reservoir's outlet tubing which leads to the evaporator water inlet, filling the evaporator. The float rises as the water level is increased until it has lifted high enough to force the water valve to close, stopping the flow of water. When the machine is making ice, the water level will drop slightly and water will flow into the reservoir through the partially open float valve. It will flow in continually as ice is made.

Water quality. Nearly all water supplies contain some impurities or minerals. When ice is made those minerals can remain behind in the ice machine and coat its surfaces with a hard, stone like substance known as scale. This scale must occasionally be removed by scale remover. Scale remover is a food grade acid that will dissolve the scale so it can be washed away.

Note: it is important to **ALWAYS** dilute the scale remover when using it on this machine. Never use undiluted scale remover.

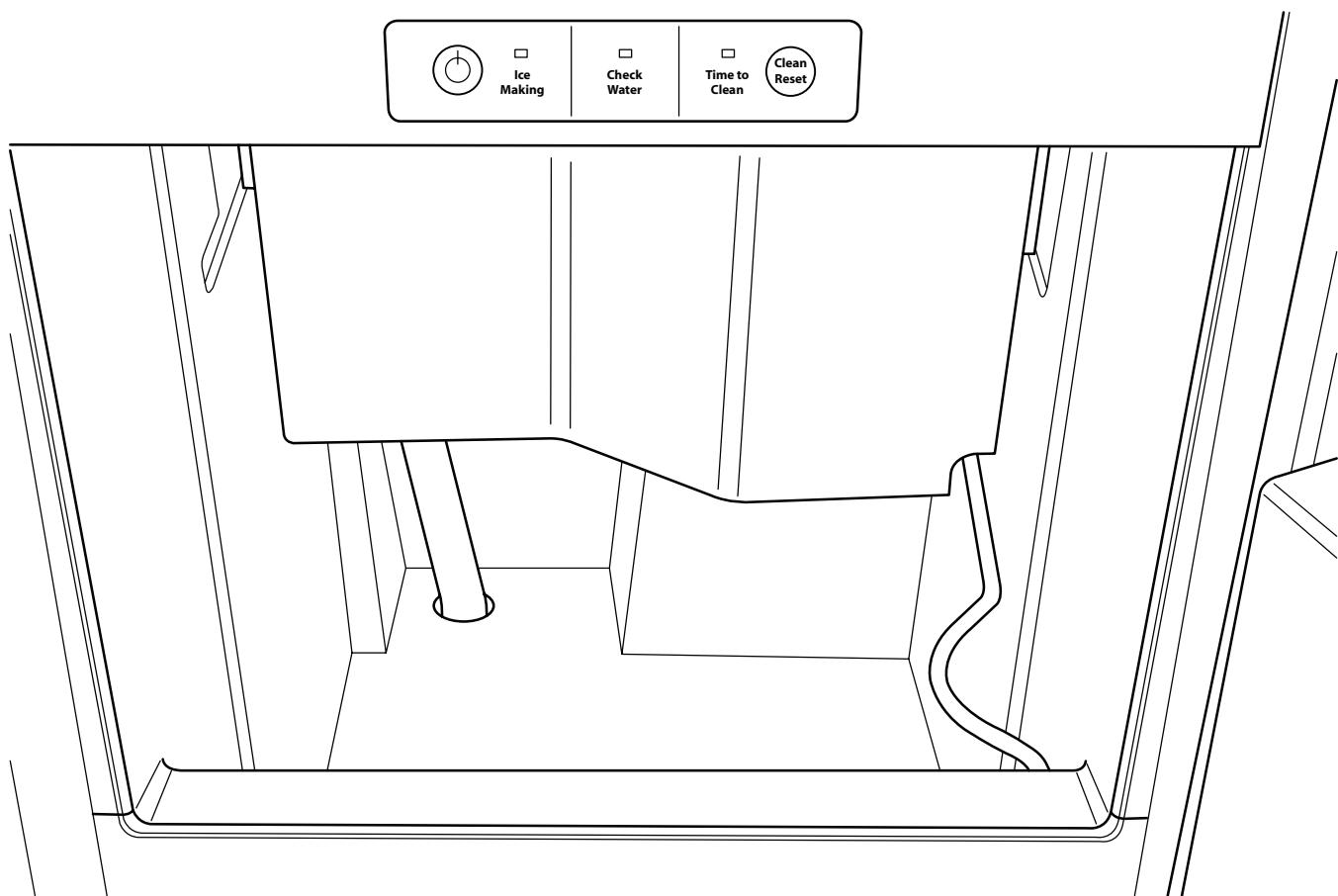
Some water treatment devices make very clean water, Reverse Osmosis is one of those and this machine may be used with RO water as long as the conductivity is greater than 10 microsiemens/cm. Use of de-ionized water is not recommended and will void the warranty.



**SRN110**  
**Service Manual**  
**Storage**

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The ice storage system is made up of a plastic lined ice storage bin, covered by an insulated top panel and an insulated swing open door with gasket. The ice storage bin is foamed in place, so the side panels are not removable.



# SRN110

## Service Manual

### Performance & Technical Specs

#### Overall:

- Refrigerant: 4.5 oz R-290
- Compressor: Hermetic, 700 BTUH
- Condenser: Forced draft
- Fan blade: 3 blade, 6 inch
- Evaporator: Stainless steel tube, copper coil jacketed
- Metering device: Cap tube
- Auger drive: output speed 11 RPM
- Water valve: Float in reservoir
- Drain pump: Magnetic drive, controlled by pressure switch
- Bin control: Ultrasonic

- Clean cycle time: 40 minutes total.

Note: During the auger motor restart window times, there is no visible indication that the unit is in a restart mode.

#### Light Blink Information

- All blink once and repeat every 2 seconds:

Auger motor overload

- All blink twice and repeat every 2 seconds:

Auger motor low current

- All blink once and repeat every 10 seconds, controller failure.

- Water light blinks red: water supply failure

#### Controller Reset:

- Cycle power off and on

Diagnostic Codes: No diagnostic codes are kept. Time to Clean indicator light standard interval to switch light on is 6 months, it can be changed to once per year or disabled.

#### To Adjust:

1. From Off, press and hold the On/Off and Clean Reset Buttons for 5 seconds.
2. Press and Hold the Clean Reset Button for 5 seconds, then press On/Off. Then press On/off again to cycle thru the settings:

	Ice Making	Water	Time to Clean
6 months	On	Off	Off
1 year	Off	On	Off
Disabled	Off	Off	On

Light will automatically go out after a few seconds of inactivity. Press Time To Clean to lock in the new setting.

Quick reset of time to clean light: Press and hold the Clean Reset button for 3 seconds.

#### Electrical Components:

- Compressor - 2.9 to 3.1 amps
- Fan motor
- Auger motor, amp draw .4 to .5amp
- Drain pump motor
- Drain pump switch
- Controller
- Transformer
- Water sensor
- Ice level sensor
- Membrane switch assembly

#### Control Timers

- Power interruption, time to restart after power restored: 2 minutes
- Auger motor overload, time to restart: 4 minutes
- Auger motor overload, restart window: 60 seconds
- Auger motor low current, time to restart: 20 minutes
- Auger motor low current, restart window: 60 seconds

# SRN110

## Service Manual

### Electrical Sequence

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Upon power being supplied, all the lights will blink once and the control system will immediately check for water in the reservoir. If there is water no further action will occur until the On/Off button is pushed.

Pushing the On/Off button starts the machine. The Ice Making light will switch on. The auger motor, compressor and fan will begin to operate. Those three components will continue to operate until the Ice Level Control detects that ice has built up to the pre-set level. At that point the control system will begin a shut down process by shutting off the compressor and fan motor.

After sixty seconds the auger motor will shut off. The purpose of this is to remove any ice from the evaporator so the auger motor can restart with minimal load.

The machine will restart after the ice level has fallen one inch or more.

#### Other Control Functions:

**To Shut Off:** Push and release the On/Off button. If the machine was off because the bin was full, the unit will be switched to Off immediately. If the unit was making ice, the compressor and fan motor will shut off immediately, and the auger motor shut off in sixty seconds. To shut the unit off immediately while making ice, push and HOLD the On/Off button until it shuts off.

**To Clean:** See Maintenance section for step by step process. Pushing the Clean button while the Ice Making light is On does not start the clean cycle, it is only active from Off. Pushing the Clean button from Unit Off starts the clean cycle:

- Time to Clean light flashes
- Auger motor operates for twenty minutes
- Auger motor and compressor operate for twenty additional minutes
- Unit shuts off, Time to Clean reminder light switches Off.

#### Safety Shut Downs:

Lack of water. It is critical that the unit not operate without a full charge of water. The water sensor in the reservoir is used to check continuity through the water it is in contact with. If there is no water present, there will be no electrical continuity and

the control system will stop the machine and cause the Check Water light to blink Red, alerting the user of a lack of water. When water has returned to the reservoir, the unit will automatically restart.

**Power interruptions:** If the power to the machine failed during normal operation, the machine will automatically restart after a two minute delay. If the unit had shut down because of a safety, then the unit remains in the shut down state.

**Auger motor overload:** If the auger motor current exceeds the preset limit for a certain time, the controller will shut the compressor and auger motor off. The controller will keep the compressor and auger motor off for four minutes, then restart them.

The controller records each overload as a strike. It will erase the strike(s) if the current draw in the sixty seconds following the restart is below the preset limit. If within the sixty seconds after the restart the current again exceeds the limit, the controller again shuts the machine down and a second strike is recorded and four minutes later a second restart occurs. If the current is again excessive the third time, the unit will stop restarting and the lights will flash on and off every two seconds.

**Auger motor low current:** If the controller senses the auger motor is not drawing any or minimal current, it will shut the compressor and auger motor down for twenty minutes before attempting a restart. The twenty minutes are intended as time for the auger motor to cool off if it has shut down on its internal overload. The controller records that as a strike. If in the next sixty seconds the auger motor begins to draw current the strike is erased and normal operation resumes. If the current is still low, a second strike is recorded and the unit will wait another twenty minutes before attempting a third restart. If the third restart is normal, the strikes are erased and normal operation is continued. If the unit fails again, the unit will stop restarting and the lights will flash twice on and off every two seconds.

**Controller Failure:** If all lights are flashing once every 10 seconds the controller has identified an internal failure and must be replaced.

**SRN110**  
**Service Manual**  
**Service Diagnosis**

Problem	Likely Cause	Probable Solution
No ice	No power	Plug unit into power supply
	Unit switched off	Push and release on/off button
	No water, water diagnostic light is on	Restore water supply, check sensor. If RO water is too pure, unit cannot operate.
		Check float valve for restriction
		Check float valve shut off lever position
	Compressor on, fan on, auger motor not operating	Check auger motor for voltage, if none, replace controller. If there is voltage, check auger motor windings, if open, replace auger motor.
	Compressor on, fan on, auger motor cutting off on over amp safety	Check evaporator for ice. Thaw out and retry. Check top bearing and condition of auger. Replace if worn. Operate unit for a short time with auger out of machine, water shut off and water sensor bypassed. If auger motor still overloads, replace gear reducer.
	Compressor on, auger on, fan blade not turning	Check fan blade for ease of rotation, remove any blockage and retry. Check fan motor, replace if not turning freely or motor windings open.
	Auger motor on, fan on, compressor not drawing power	Check compressor start relay, check compressor windings.
	Auger motor on, fan on, compressor cutting off on overload	Check compressor. See component diagnostics.
	Compressor on, fan on, auger motor on, ice sweep not turning	Check ice sweep. If tight to auger, auger is not turning. Gears stripped, replace gear reducer.
	Unit off on auger motor open safety	Check connections to auger motor, if voltage to motor and it does not operate, replace motor.
	Unit plugged in but no power	If pump model check for water back up or open safety switch.
		Check transformer, replace if not supplying 12 volts AC to controller.
		Check switch membrane. See component diagnostics.
		If transformer and membrane are good, replace controller.

**SRN110**  
**Service Manual**  
**Service Diagnosis**

Problem	Likely Cause	Probable Solution
No ice, continued	Ice level sensor failure	With power on and Ice Making light on, check connector, if secure jump the two middle pins at J2 (bin stat) on the controller together. Unit should start. If it does, replace the sensor, if not, replace the controller.
	Auger motor on but compressor and fan motor are off.	Restart unit. Check for power to compressor and/or fan motor. If none, replace controller.
	Ice making light on, nothing operating.	Ice Making light blinking. Condition is temporary, unit has been switched off.
Not keeping up, makes ice but less than normal	Dirty condenser	Vacuum condenser fins
	Air flow blocked	Check for vent blockage
	Gravity drain restricted	Check drain, clear of restriction. Ensure it has a proper air vent.
	Pump drain slow	Check for proper pump switch operation and drainage
	Scale on evaporator and auger	Clean with scale remover. See Maintenance section.
	Torn door gasket, door does not close tightly	Check gasket and door fit.
Makes ice but also an unusual noise	Panels vibrating	Check panels, adjust fit, tighten screws
	Fan blade rubbing	Check fan blade for foreign object. Remove same. Check alignment.
	Scale on evaporator and auger	Clean with scale remover. See Maintenance section.
	Drain pump cuts in and out.	Check valve failure, replace.
	Tubes rubbing	Check for tube contact to panel or another tube.
	Unit in very cold conditions	Do not operate unit below limits
Water Leak	Drain tube off or cracked	Check/repair drain tube
	Water inlet connection loose	Check/tighten connection
Water flows continuously	Float valve not shutting off	Check float, if stuck free it. If leaking by when full, replace the valve.

# SRN110

## Service Manual

### Component Diagnostics

#### Membrane Switch

Unplug and check connector pins (left side is pin 1), read about 10 ohms when activating the button, and OL when not pressing the button: Pin



2-3 On/Off Switch; 4-3 Clean Reset Switch

#### Compressor

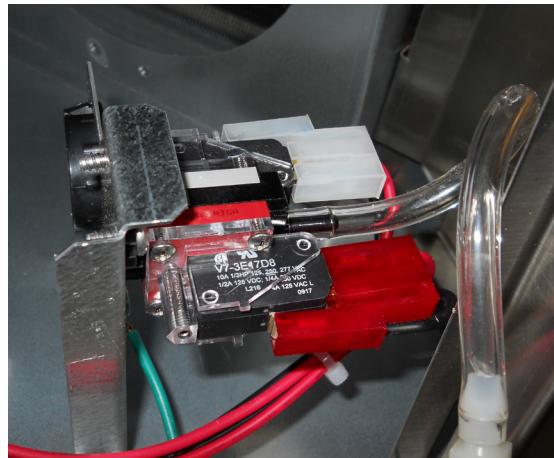
Check temperature of compressor, if very hot, add access valves to refrigeration system and check system pressures. If very low, add very small amount of R-290. If pressure does not improve, capillary tube may be restricted. If pressures improve find and correct refrigerant leak.

If compressor temperature is normal and compressor is drawing high amps, check start relay.

If relay is good and compressor is not overheating but drawing high amps, replace compressor.

#### Pump Switch - Pump model only

The pump switch activates the pump based on pressure to it from water inside the drain hose to the pump inlet. It is normally open. When pressure increases the switch closes, turning on the pump motor until the pressure falls.



The safety switch (the red one) is normally closed and operates at a higher activation pressure than the pump switch. It stops operation of the machine if it opens.

#### Ice Level Sensor

To operate, the unit must have:

- Power to the controller
- Water sensed
- Call for ice

With power on and Ice Making light on, check sensor connector, if secure and the unit not operating, remove connector and jump the two middle pins at J9 on the controller together. Unit should start. If it does, replace the sensor, if not, replace the controller.



**SRN110**  
**Service Manual**  
**Ice Capacity**

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The rate of ice making is relatively fixed, it depends upon the heat load and the ambient temperature the machine is operating in. As either increase the amount of ice made will decrease.

The machine will work to keep the ice bin full. A full bin of ice is when the ice level is even with the top of the front of the bin. When the ice level drops an inch or more the machine will restart.

A capacity check will provide some idea of how much ice is being made.

1. Operate the machine for 10 minutes until it is stabilized.
2. Catch the ice as it is made for 15 minutes.
3. Weigh the ice and any melted water.
4. Multiply the weight from step 3 by 96 to get 24 hour capacity.
5. Compare to the chart below:

90°F. Air, 70°F water	59 lb / 24 hours
70°F. Air, 50°F. water	87 lb /24 hours

Note: Mineral scale build up inside the evaporator will reduce the ice making rate, as will any lint or dirt on the air cooled condenser or fan blade. All ice making capacities listed by Scotsman are for clean, new machines.

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The ice storage bin is not refrigerated; it is an insulated ice chest, so there is meltage. A restricted drain or poorly operating drain pump will allow water to puddle in the bin, increasing the ice melt rate. A stopped up drain will cause the bin to fill with water.

Refrigerant charge.

The charge is very small. Any leak will immediately result in a loss of ice making capacity and continued leaking will result in no ice being made.

The system is sealed, access must be by clamp on valves, which must be removed after the repair is completed.

Noise

Normal ice making produces very little noise; there will be sound from the compressor, fan and auger drive motor. If there is a drain pump it will cycle occasionally too. If the machine is making an unusual noise that might be a sign that it needs to be cleaned of mineral build up.

# SRN110

## Service Manual

### Removal & Replacement

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#### Component Access

The machine is designed to be cleaned while built in. See the Maintenance section for more information.

Most components require the machine to be removed from a built-in situation:

- Fan motor – side service panel
- Controller – top panel
- Auger motor – top panel, back panel
- Ice sensor – top panel
- Drain pump – side service panel
- Top bearing – top panel
- Gear reducer – top panel, back panel
- Ice sweep – top panel
- Water seal – top panel, back panel, bin back panel
- Water reservoir or float - top panel

#### Evaporator / Auger / Water Seal / Gear Reducer Service

The auger, top bearing, water seal and gear reducer can be replaced without disturbing the refrigeration charge. If the evaporator must be replaced, then the refrigeration system must be accessed so the charge can be recovered.

#### Evaporator construction

The evaporator is made up of a stainless steel tube, wrapped with a coil of copper and then heavily insulated. There is no refrigerant path to the water inside of the evaporator. The inside of the tube is polished and rifled with 12 vertical grooves that help guide the ice straight up the tube.

It is normal for mineral scale from the water to form on the inside of the evaporator tube. That scale must be removed by use of ice machine scale remover using the process described in

Maintenance. Heavy scale build up will require the process to be repeated. The inside of the evaporator tube may be sanded vertically to remove tough build up. Do NOT hone or clean with a wire brush on a drill, as horizontal marks on the inside of the evaporator will restrict the flow of ice.

A damaged evaporator must be replaced.

The auger can also have scale build up which must be removed. It works best when it is clean and shiny. Note that a wet auger will appear clean but when dry the scale will be visible. Dry off the auger (use your heat gun) to determine if it's clean. If the machine has been operated with worn bearings, the auger may have rubbed the evaporator wall. If the spiral edges or flights of the auger are damaged, the auger must be replaced.

The ice breaker at the top of the evaporator contains the pressed-in bearing. This bearing must

not be greased. If worn, the breaker with bearing can be replaced.

The gear reducer is a sealed unit. The only service part available for it is the drive motor and drive motor capacitor.

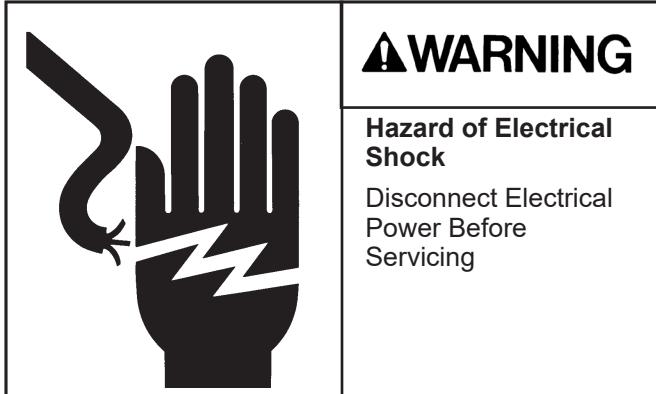
#### Lubricants and Sealants

Food grade lubricant is useful in repair of this model. Scotsman part number 19-0569-01.

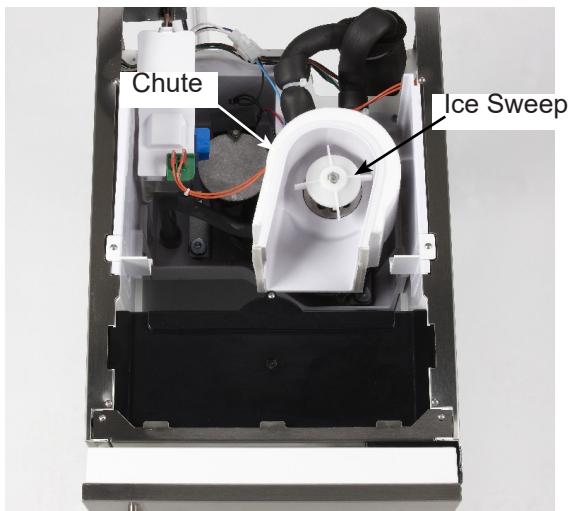
Food grade sealant is needed in repair of this model. Scotsman part number 19-0529-01.

**SRN110**  
**Service Manual**  
**Gearbox Access & Removal**

1. Shut off water supply
2. Remove drain plug inside bin compartment
3. Disconnect power supply or unplug unit

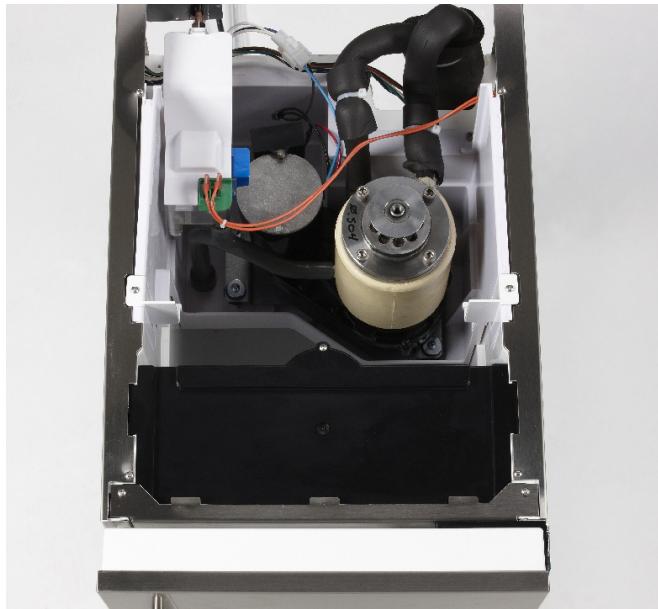


4. Uninstall unit and pull out as needed for top and back access.
5. Remove top panel
6. Remove back panel
7. Remove ice chute/bin wall by unscrewing 2 thumb screws and lifting it out

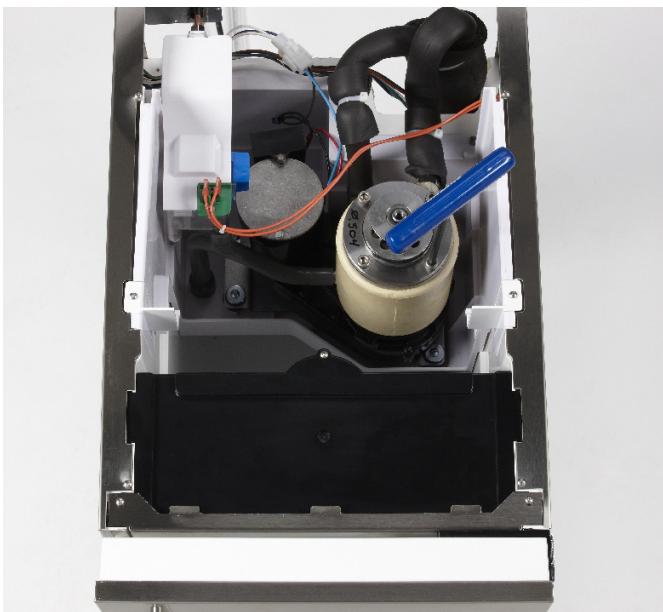


8. Remove 2 orange wires from water level sensor (on top of float tank)
9. Rotate ice sweep counter-clockwise and remove ice sweep
10. Lift and remove ice chute
11. Remove 4 screws securing float reservoir & set aside

12. Remove gray water tube from evaporator inlet



13. Disconnect power connection to auger motor
14. Remove 4 bolts securing breaker head to freezer by using  $\frac{1}{4}$ " allen wrench (socket type - best method).



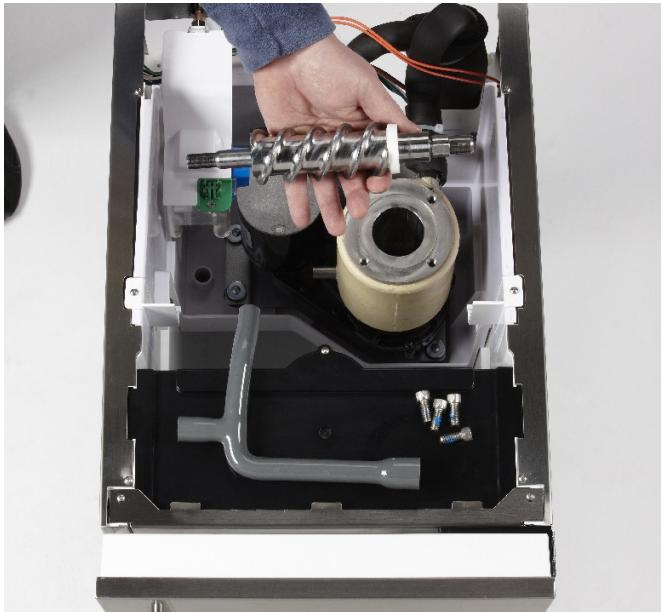
## SRN110

### Service Manual

15. Remove breaker & set aside

16. Pull auger from freezer by lifting straight up  
(be careful as auger has sharp edges!)

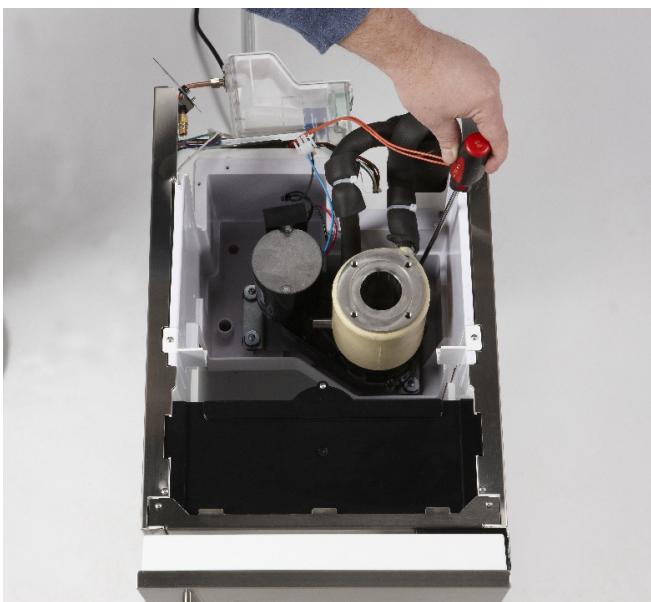
Note: If auger does not lift freely, see Auger Removal Procedure.



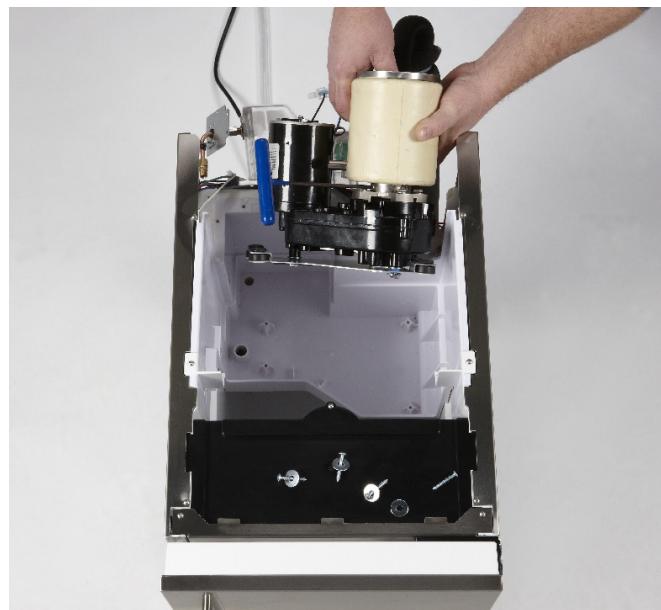
17. Inspect auger flights for signs of wear

18. Inspect evaporator barrel for signs of radial scoring

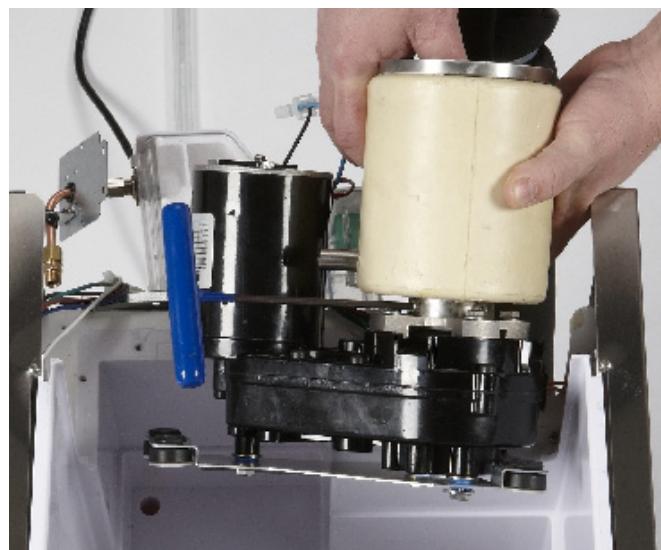
19. Remove 4 screws securing gearbox bracket to compartment base



20. Carefully lift and rest gearbox & bracket against back of compartment lip



21. Remove four 5/32" allen head screws holding adapter to evaporator



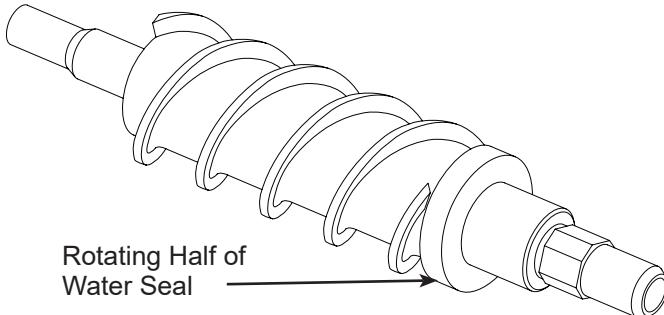
22. Remove evaporator from gearbox

\*\* tools needed-1/4" & 5/32" allen wrench (T handle or socket type suggested), Phillips screwdriver - 12 inch or longer recommended.

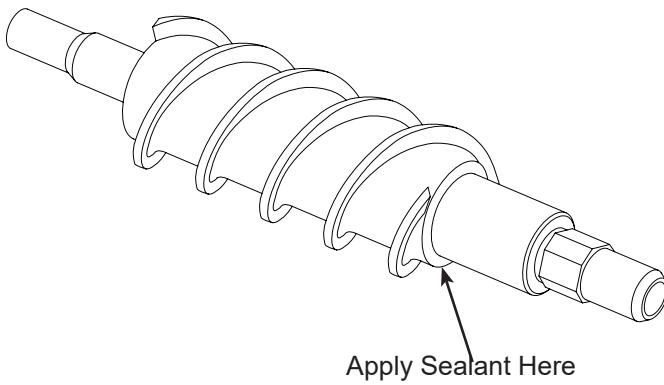
Replace gear reducer and install a new water seal

**SRN110**  
**Service Manual**  
**Water Seal Replacement**

1. Go through the prior steps to remove the gear reducer.
2. Remove rotating half of water seal from bottom of auger.



3. Clean auger of any sealant at water seal mounting position.



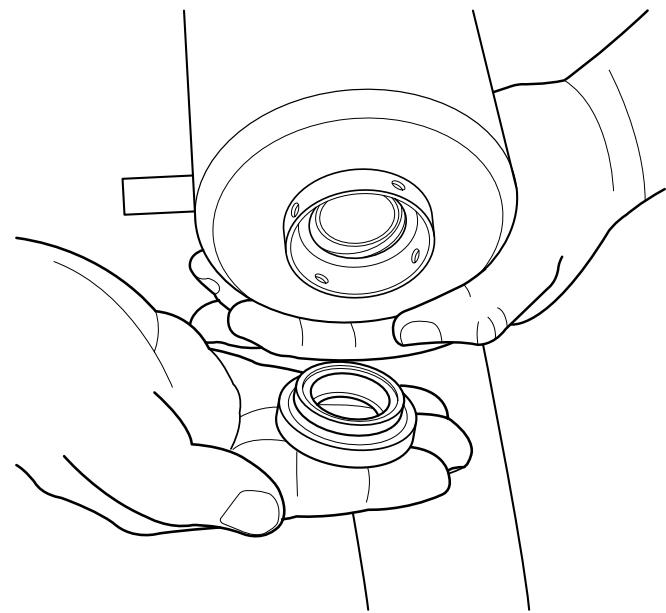
4. Add a small bead of food grade silicone sealant to the shoulder of the auger where the water seal will go.

Note: Do NOT touch the mating surfaces of the water seal with fingers or sealant.

5. Lubricate / moisten (lightly - use food grade lube) only the rubber part of the new water seal and slide it onto the auger, rubber side against the auger shoulder. Force it onto the sealant as far as it will go.
6. Remove the stationary half of the old water seal from the bottom of the evaporator.
7. Lubricate or moisten the outer edge of the new seal and push it into the bottom of the

evaporator tube until flush with the bottom of the tube. Be sure it is in as straight as possible.

**Note:** Do NOT touch the inner ring of the water seal with fingers or sealant. Wipe off with rubbing alcohol if they were touched.



Stationary Half of Water Seal, Remove Old and Install New

8. Position the gear reducer under the evaporator.
9. Push the gear reducer and adapter flange up into the bottom of the evaporator until the mounting holes line up. This forces the stationary half of the water seal to the correct location.
10. Screw in the four allen head screws into the side of the bottom of evaporator tube.
11. Remount the gear reducer and evaporator assembly into the ice machine. Secure the mounting pan with the original screws.
12. Carefully lower the auger with the other half of the water seal attached into the evaporator tube. Rotate auger until it slips into place.

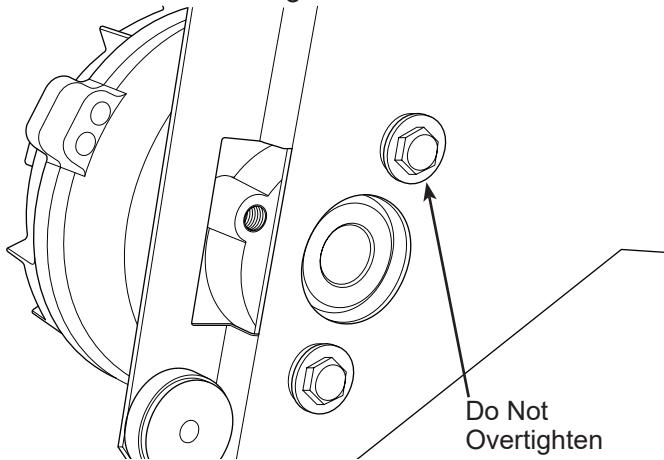
# SRN110

## Service Manual

13. Slide breaker onto auger shaft. Secure with the original four allen head bolts.
14. Reverse the balance of the steps to complete putting the machine back together.

### Gear Reducer Replacement

1. The gear reducer contains no internal serviceable parts. Replace as a unit.
2. Follow all steps to remove gear reducer from evaporator.
3. Remove bolts holding gear reducer to mounting plate.
4. Separate gear reducer from mounting plate and attach a new gear reducer.



Note: Do NOT overtighten bolts securing gear reducer to mounting plate. Tighten only until the washer contacts the blue grommet.

### Ice Breaker Replacement

1. Disconnect power supply or unplug unit
2. Uninstall unit and pull out as needed for top access.
3. Remove top panel
4. Rotate ice sweep counter-clockwise and remove ice sweep
5. Remove ice chute
6. Remove 4 allen head screws holding breaker to evaporator.
7. Lift breaker off and replace with a new part.

Note: Be sure auger shaft is smooth and un damaged. A dark finish at the bearing area is normal. Replace auger if damaged.

### Auger Replacement

Auger replacement requires a new water seal.

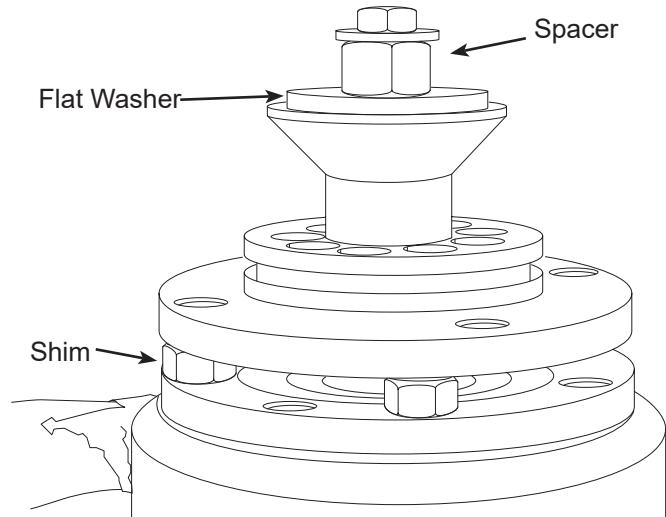
Follow all steps to replace the water seal except substitute a new auger.

### Auger Removal Procedure

If the auger does not lift freely, it may be stuck in the gear reducer. To release it:

Remove ice sweep.

1. Remove 4 allen head bolts holding breaker to evaporator.
2. Place 4 hex nuts (5/8 size) as spacers between the breaker and the top of the evaporator.
3. Place a large flat washer or suitable hex nut (as a spacer) over the top of the breaker.
4. Thread a 5/16 - 18 x 1 inch bolt into the top of the auger thru the washer and/or hex nut and screw the bolt into the auger. As it tightens against the nut it should lift and loosen the auger. Once the auger has moved it should lift out easily



# SRN110

## Service Manual

### Evaporator Replacement

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1. Go through all steps to remove the gear reducer.
2. Add temporary refrigeration system access valves to the discharge and suction sides of the refrigeration system .
3. Recover the refrigerant.
4. Un-sweat the suction line and cap tube connections from the evaporator.
5. Remove original dryer.
6. Attach permanent access valves to system.
7. Attach dry nitrogen to system and purge at about 1 lb pressure while brazing all connections, including access valves, dryer and evaporator.
8. Remove nitrogen source, evacuate system to 300 microns or less.
9. Weigh in the nameplate charge.

#### Water Reservoir

1. Pull unit out to get access to top and back panel.
2. Shut water supply off.
3. Pull drain plug and drain all water. Return plug to its original position.
4. Loosen nut at water valve inlet and separate inlet tube from reservoir valve.
5. Pull outlet hose off reservoir tank.
6. Remove screws holding reservoir to unit and lift off.
7. Reverse steps to reassemble.

#### Controller

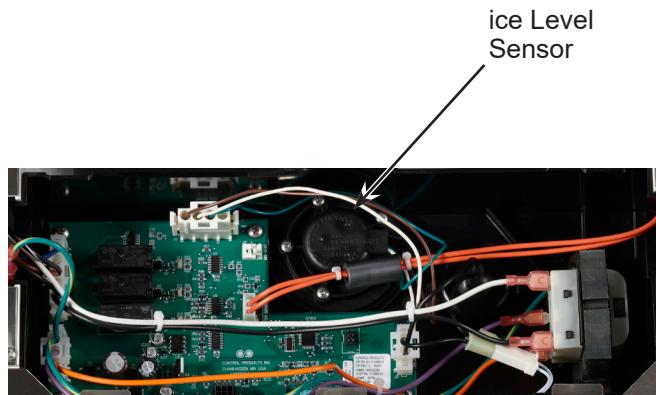
1. Pull out to get access to top panel.
2. Remove top panel.
3. Disconnect electrical power.
4. Remove control box cover
5. Unplug all wires.
6. Remove screws holding controller to box.
7. Remove controller.

8. Before touching replacement controller, touch a metal surface of the cabinet to discharge any static electricity.

9. Place new controller in control box, connect all wires previously removed.
10. Reverse remaining steps to reassemble.

#### Ice level sensor

1. Pull out to get access to top panel.
2. Remove top panel.
3. Disconnect electrical power.
4. Remove control box cover
5. Unplug wire at J9.
6. Remove 5 screws and lift sensor from control box.
7. Replace with new part.
8. Reverse remaining steps to reassemble



**SRN110**  
**Service Manual**  
**Drain Pump (if equipped)**

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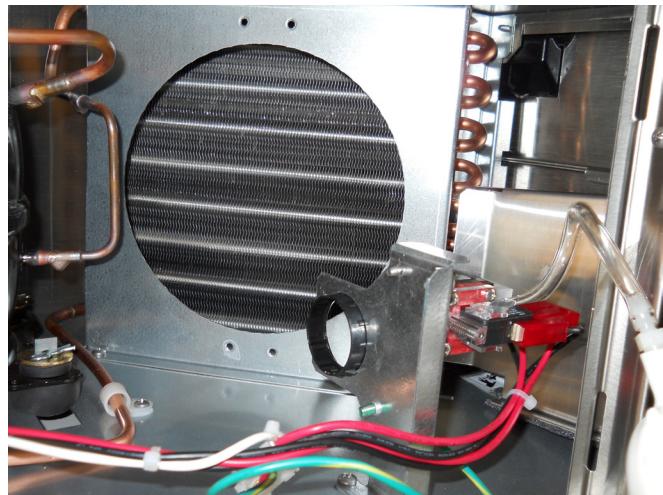
1. Shut off water supply
2. Remove all ice and/or any standing water.
3. Disconnect power or unplug unit
4. Uninstall and pull unit out to get access to left side service panel.



5. Remove five screws and the service panel.
6. Disconnect electrical plug to pump motor
7. Disconnect drain hose from pump inlet
8. Disconnect discharge hose from pump
9. Remove two 3/8 inch nuts holding pump to base, lift pump up and out.
10. Reverse steps to reassemble.

**Fan Blade or Motor**

1. If equipped with drain pump follow all steps to remove pump.
2. Unplug fan motor connection.
3. Remove four screws holding fan motor brackets to shroud.
4. Pull fan blade and motor from unit.

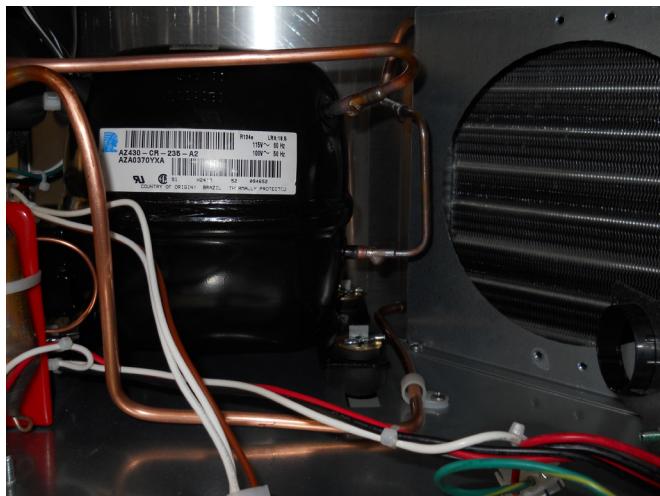


5. If not equipped with a drain pump:
6. Shut off water supply
7. Remove all ice and/or any standing water.  
Disconnect power or unplug unit
8. Uninstall and pull unit out to get access to left side service panel.
9. Remove five screws and the service panel.
10. Unplug fan motor connection.
11. Remove four screws holding fan motor brackets to shroud.
12. Pull fan blade and motor from unit.
13. Service blade or motor and reverse to reassemble.

**SRN110**  
**Service Manual**  
**Compressor Replacement**

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1. Shut off water supply
2. Disconnect power supply or unplug unit
3. Uninstall unit and pull out as needed for side and back access.
4. Remove back panel including drain and power supply panels.
5. Remove side service panel.
6. Go through all steps to remove drain pump and/or fan motor.
7. Remove drain hose from unit.
8. Add temporary refrigeration system access valves to the discharge and suction sides of the refrigeration system.
9. Recover the refrigerant.
10. Remove the four hair pins securing compressor to chassis.
11. Disconnect wires, overload and relay from compressor.
12. Push back suction line insulation.
13. Unsweat the discharge and suction connections at the compressor.
14. Remove the compressor from the unit.
15. Remove dryer from unit.
16. Attach permanent schrader access valves to unit.
17. Attach dry nitrogen supply to access valves, purge at about 1 lb pressure during brazing.
18. Install new dryer.
19. Install new compressor. Install at least 3 of the hair pins to secure the compressor. The fourth is optional.
20. Make all braze connections needed to seal system.
21. Remove nitrogen supply. Evacuate system to at least 300 microns.
22. Weigh in nameplate charge.
23. Reconnect all wires, components and panels removed to access compressor.
24. Reinstall unit. Operate unit and test.



**SRN110**  
**Service Manual**  
**Bin and Cabinet**

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The bin and cabinet can be separated from the base. Either the ice making evaporator system must be lifted out and securely suspended or the refrigeration system opened and the connections to the evaporator unbrazed.

1. Remove the unit from its installed position.
2. Disconnect water supply.
3. Disconnect / unplug unit from power supply.
4. Drain evaporator.
5. Empty bin of ice and water.
6. Disconnect drain hose from bottom of bin.
7. Remove top, back and side service panels.
8. Remove door.
9. Remove kickplate.
10. Remove front service panel
11. Remove screw holding service panel bracket.
12. Remove two screws holding baffle at right side of condenser.
13. Unplug wires from compressor and fan motor.
14. Be sure wires from control box to base are free and disconnected.
15. Remove four screws holding each corner of the chassis to the base.
16. Remove two screws holding left rear strut to base.
17. Remove one screw holding left side panel to base.
18. Either go thru the process to remove gear reducer and evaporator from unit or recover refrigerant and disconnect at evaporator.

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Note: If leaving evaporator & gear reducer in unit, have a helper support them while the cabinet is removed.

19. Lift bin and cabinet off chassis.

**Auger Motor or Motor Capacitor**

1. Remove the unit from its installed position.
2. Disconnect water supply.
3. Disconnect / unplug unit from power supply.
4. Empty bin of ice and water.
5. Remove top panel.
6. Remove both bolts holding motor to gear reducer.
7. Lift motor winding and capacitor up and out of machine.
8. Cut wires and separate winding from capacitor. Change either and reconnect motor to capacitor.

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Note: Be SURE wires are connected per the label on the motor: Black to Black to Capacitor and Red to Capacitor. If connected incorrectly, motor will turn the wrong way. Output shaft or auger MUST turn CCW (counterclockwise) looking from above or the unit will be damaged during ice making.

9. Pull rotor from gear reducer (if changing motor)
10. Insert new rotor (if changing motor).
11. Reinstall winding and capacitor assembly. Secure with the original screws.
12. Return all panels to their original positions.
13. Reconnect water and power.
14. Reinstall unit.

**SRN110**  
**Service Manual**  
**Decommissioning**

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Only qualified technicians familiar with R290 refrigerant should decommission a machine, as special tools and containers are required for the removal, transportation, and disposal of this highly flammable substance.

- Before attempting the procedure:
  - \* Ensure that all protective gear is present and used throughout the procedure.
  - \* Make sure recovery equipment and containers are available and ready for use. All containers used for recovery must be rated for R290 refrigerant and must be labeled as such.
  - \* Weigh any refrigerant prior to reclaiming.
- Maintain safety through standard operating procedures as outlined on page 20 of this document. Be sure to follow local, state, and federal guidelines for proper disposal.
- Do not fill containers more than 80% and do not exceed the pressure limits of the container. Make sure the machine to be decommissioned is in satisfactory working order and that the electrical components of the machine are properly sealed to prevent ignition.
- Recovered refrigerant should not be charged into another refrigerating system or mixed in another container.
- Make sure to safely transport the refrigerant in line with standard operating procedures.
- All recovered refrigerant must be returned to refrigerant supplier for proper disposal.
- If compressor or compressor oils are removed ensure it has been removed to an acceptable level so the flammable refrigerant does not remain in the lubricant.

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